
Handbook of Help

*A resource guide for those
facing homelessness*





A publication of the
Coalition for Homelessness
Intervention and Prevention
2009

www.chipindy.org

HANDBOOK OF HELP

A resource guide for those facing homelessness,
including where to go and how to get help.

Need help?

CONNECT2HELP

Dial 2-1-1

2-1-1 is the Connect2Help number that connects you to a variety of social services you may need. Connect2Help's trained staff will answer your call 24 hours a day and assist you with the contact information for the agency that can best help you.

Dialing from a **cell phone**? Call **(317) 926-4357** instead of 2-1-1.

TTY users in Central Indiana can access Connect2Help by dialing 7-1-1 and asking the relay operator to call (317) 926-4357.

For information about affordable housing options available in the Indianapolis area, visit www.IndianaHousingNow.org or call toll free 877-428-8844.

CRISES AND HOTLINES

Type	Organization	Phone #	Page #
Other	Adult Abuse Hotline	800-992-6978	N/A
MH/Substance	Adult and Child	877-882-5122	41
MH/Substance	BehaviorCorp	877-574-1254	42
MH/Substance	BehaviorCorp Crisis	800-560-4038	42
Other	Child Abuse Hotline	800-800-5556	N/A
MH/Substance	Crisis and Suicide Intervention Service	800-273-TALK	43
MH/Substance	Cummins Behavioral Health Crisis Line	888-244-6083	43
MH/Substance	Gallahue Crisis Line	800-662-3445	43
MH/Substance	Gallahue Mental Health	866-621-5719	43
Multi-Service Center	Homeless Youth Crisis Hotline (Outreach, Inc.)	877-686-3818	47
Domestic Violence	IN Coalition Against Domestic Violence Crisis Line	800-332-7385	49
Other	Indy Go	317-635-3344	N/A
Other	Mother Baby Health Line	317-221-BABY	N/A
MH/Substance	Trevor Project Helpline	800-488-7386	45
Veterans	Veterans' Suicide Hotline	800-273-TALK	55

INTRODUCTION

The Handbook of Help is produced by the staff at the Coalition for Homelessness Intervention and Prevention (CHIP) to serve as a quick reference guide for those in immediate need of shelter or services. This is not a comprehensive listing of all services available in the Indianapolis area but includes many of the most easily accessible resources available. To learn about additional resources, please dial 2-1-1.

EXPLANATION OF KEY TERMS

INPATIENT VS. OUTPATIENT CARE: refers to whether a treatment facility, such as a hospital, provides overnight stay and provisions (inpatient care) or not (outpatient care)

FOOD PANTRY VS. MEAL PROGRAM: food pantries provide groceries to take away, while meal programs provide one prepared meal

REFERRAL: a recommendation you receive either on paper or by telephone from a social service agency that verifies who you are and that you need help

SLIDING SCALE: the way some service providers charge for the services they provide by considering a patient's income and reducing fees accordingly

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CLOTHING PANTRIES

Bethesda Missionary Baptist Church 639-9029
234 West Ray Street
(2 blocks south of W. McCarty St. and Church St.)
Hours: Mondays (6:30 PM)
Required: N/A

Brightwood Community Center 546-8200
2410 North Station Street
Hours: Monday, Tuesday, Thursday, Friday (9:30 AM to Noon)
Required: Photo ID

Center Township Trustee, Marion County 633-3610
863 Massachusetts Avenue
Hours: Monday through Friday (7:00 AM to 3:00 PM)
Offers: Emergency financial assistance for job uniforms for new jobs when you have not received your first paycheck
Required: Written statement from employer stating that the job uniform is required, social security card, a photo ID, and must be at least 18 years old

Central Christian Church 635-6397
701 North Delaware Street
Door #2 (faces Ft. Wayne Avenue)
Hours: Monday (10:00 AM to Noon - closed holidays)
Required: Photo ID

Crisis Office of Catholic Charities 236-1556

1435 North Illinois Street

Hours: Monday through Thursday (10:00 AM to Noon and 1:00 PM to 3:00 PM)

Required: Photo ID or document with your name on it and must arrive before each opening time in order to be served

Fletcher Place Community Center 636-3466

1637 Prospect Street

Hours: Monday through Friday, 10:00 AM to 1:45 PM

Offers: Clothing, hygiene products, blankets, sleeping bags, new underwear and socks

Required: Photo ID

Jones Tabernacle AME Zion Church 547-7828

2510 East 34th Street

Hours: Monday, Wednesday, Friday (1:30 PM to 3:30 PM)

Required: Photo ID for each person needing clothing

Maternity Outreach Ministry 891-2130

1325 North German Church Road

(in yellow house next door to Heather Hills Baptist Church)

Hours: Monday (9:00 AM to Noon), Tuesday (5:30 PM to 7:30 PM), Saturday (9:00 AM to Noon)

Closed holidays

Offers: Infant clothing through children size 6, diapers, and maternity clothes

Preferred: Photo ID and must arrive at least one hour before closing

Meridian Pregnancy Center 926-9177
3266 North Meridian Street, 1st floor
Offers: Infant clothing, diapers, and maternity clothes
Hours: Monday through Friday (9:30 AM to 4:00 PM)
Required: Photo ID, must be the parent or legal guardian of
an infant to pick up items
Please call or walk in to schedule an appointment

Metro Baptist Center 687-0075
952 North Pennsylvania Street
Hours: Tuesday, Thursday (10:00 AM to 1:30 PM)
Required: Photo ID and Social Security card for each
dependent

Outreach, Inc 951-8886
2822 East New York Street
Only for young adults ages 24 and under, please call ahead for
appointment

Wheeler Mission Clothing Room 687-6795
245 North Delaware Street
(enter through shelter's main entrance)
Offers: Men's clothing only
Hours: Monday, Thursday (6:00 PM)
Required: Photo ID

NOTES ON CLOTHING PANTRIES

CLOTHING PANTRIES

EMERGENCY SHELTERS

FOR YOUTH ONLY—UNDER 18 YEARS OLD

Children's Bureau Children's Shelter 634-5050

1575 Dr. Martin Luther King, Jr. Street

General: For youth (boys and girls) newborn through 17 years old, please call 24 hours a day for availability

Required: Parent/legal guardian permission to stay at the shelter

Stopover, Inc. 635-9301

General: For youth (boys and girls) ages 13-17, please call 24 hours a day for emergency shelter and/or counseling

Required: Parent/legal guardian permission to stay at the shelter

FOR MARRIED OR UNMARRIED COUPLES WITH CHILDREN OR SINGLE ADULTS (MALE OR FEMALE) WITH CHILDREN

Dayspring Center 635-6780

1537 North Central Avenue

General: Intakes done 24 hours

Required: State ID or driver's license

FOR MARRIED COUPLES (WITH OR WITHOUT CHILDREN) OR SINGLE ADULT FEMALES (WITH CHILDREN AND/OR PREGNANT)

Holy Family Shelter 635-7830
30 East Palmer Street
General: Intakes done by phone only, please call Monday through Sunday (7:00 AM to 11:00 PM)

FOR SINGLE FEMALES, WITH AND WITHOUT CHILDREN

Queen of Peace Shelter 916-6753
2424 East 10th Street
General: Call ahead for availability
Intakes done 3:30 PM to 4:30 PM daily except Thursday
Required: Must be sober
Boys must be 5 years old or younger

The Salvation Army Social Service Center 637-5551
540 North Alabama Street
General: Intakes done 24 hours
Required: Photo ID and must pass a drug test

Wheeler Mission Center for Women and Children 637-2916
3208 East Michigan Street
General: Must call ahead Monday through Friday (11:30 AM to 3:00 PM)
Required: Photo ID, boys must be 12 years old or younger

FOR SINGLE ADULT MEN

Good News Mission 638-2862

2716 East Washington Street

General: Fee for dorm bed and meals: employed persons must pay upfront \$65/week and unemployed persons must work 5 days a week at the mission

Contact Good News if your income is not enough to meet the \$65/week

Intakes done daily from 2:00 PM to 6:00 PM

Required: Photo ID, must pass a breathalyzer prior to admission, agreement to random drug testing and attendance at chapel services while staying at the mission

Wheeler Mission 687-6795

245 North Delaware Street

General: For men at least 18 years old who are not sex offenders

Intakes done daily from 3:00 PM to 4:30 PM

Required: Attendance at church service
Identification preferred

NOTES ON EMERGENCY SHELTERS

EMPLOYMENT SERVICES

EMPLOYMENT SERVICES

American Business Corporation Job Corps

217-1271

Toll free number 866-204-2538

222 East Ohio Street, Suite 500

General: Must be ages 16-24 and drug free

Offers: GED preparation, job training, classes in life skills, driver's education, room and board at a Job Corps Center with fellow Job Corps participants

Hours: Call for an orientation

American Indian Center

917-8000

Toll free number 800-745-5872

2236 East 10th Street

General: Must have a written document stating your state or federally recognized tribal connection

Offers: Career counseling and job training and placement

Hours: Call ahead for an appointment

Apollo 13 Re-entry Success

358-4507

151 North Delaware Street, Suite 1000

General: Must be 18-29 years old and an ex-offender released from prison in the last 60 days returning to Marion County from state prison; call for initial evaluation

Offers: Work readiness training, career counseling, job placement, and follow up services for job support

Asian Help Services 924-4827
609 East 29th Street
(inside the Broadway United Methodist Church)
General: Must be Asian or Asian American; services available
in Korean and Japanese
Offers: Assistance with job searching and procedures
involved in getting a job
Hours: Monday through Friday (9:30 AM to 5:30 PM)
Call for an appointment

Christamore House 635-7211
502 North Tremont Avenue
Offers: Training in job readiness, assistance with job
searching and placement, youth job training and
college readiness, job assistance for ex-offenders

Crisis Office of Catholic Charities 236-1556
1435 North Illinois Street
Offers: Free week-long bus pass for a new job only
Hours: Monday through Thursday (10:00 AM to Noon and
1:00 PM to 3:00 PM)
Required: Photo ID or document with your name on it
Verification of new employment

Fathers and Families Center 921-5935
2835 North Illinois Street
General: For fathers ages 28 and younger
Offers: Assistance with interviewing techniques, résumé
preparation, job networking and searching, and
parenting classes
Hours: Call ahead to sign up for classes

Fletcher Place Community Center 636-3466

1637 Prospect Street

Offers: Literacy classes, computer classes, survivor workshops (topics include anger management, budgeting, and legal issues), workplace survivor skills (topics include career planning)

Hours: Call to make an appointment

Forest Manor Multi-Service Center 545-1204

5603 East 38th Street

Offers: Two week job readiness training program (interview skills, résumé writing, goal setting)

Hours: Call ahead to schedule an appointment

Goodwill Industries 524-4313

1635 West Michigan Street

Offers: Use of a computer resource room and multiple job training and placement programs, including a program for persons ages 55 and older and a program for those with disabilities

Hours: Monday through Friday (8:00 AM to 5:00 PM)

Hawthorne Community Center 637-4312

70 North Mount Street

Offers: English as a second language classes (three times daily)

Hours: Call to register for these classes

Hope International Ministries 644-3044
1205 East New York Street
Offers: Vocational education, catering school, and classes in adult literacy, computers, and sewing
Hours: Call for an appointment
Required: Referral for services (may use the Handbook of Help as a referral)

Indianapolis Public Schools - GED Office 226-4536
1301 East 16th Street, Room 214
(inside the Hope Education Center, old School 26)
Offers: Day and evening classes for adult basic education, GED preparation, English as a second language, and adult literacy education
Hours: Call for locations and class schedules

Indianapolis Urban League 693-7603
777 Indiana Avenue
Offers: Job readiness training and help finding jobs
Hours: Call for information on upcoming workshops

IndyPence Career Development Center 524-6782
222 East Ohio Street, Suite 300
General: For women ages 16-24
Offers: Vocational training program and GED preparation

La Plaza 890-3292

8902 East 38th Street

General: For Latino persons only
Staff speaks English and SpanishOffers: Job postingsHours: Call for available job postings**Mary Rigg Neighborhood Center** 639-2792

1920 West Morris Street

Offers: Job Club (help with résumé writing, finding jobs,
completing employment applications)Hours: Monday and Wednesday (9:00 AM to 11:30 AM)
Thursday (6:30 PM to 8:30 PM)**MLK Multi-Service Center** 923-4581

40 West 40th Street

Offers: Seven week job readiness training program
including résumé writing, computer skills, time
management, interview skills, budgeting, financial
literacy, credit repair, job searchingHours: Call to register for the program**PACE/OAR** 612-6805

2855 North Keystone Avenue, Suite 110

General: For ex-offenders with a felonyOffers: Job readiness classes and assistance with job
searchingHours: To sign up, call ahead to attend orientation
Orientation is every Monday at 9:45 AM

The PourHouse 507-8982
Toll Free Number 866-814-8314
General: For homeless persons at least 18 years old (absolutely
no children)
Offers: Assistance with obtaining and maintaining
employment including federal bonding for
employment
Hours: By appointment only

Second Helpings 632-2664
1121 Southeastern Avenue
Offers: Ten week culinary job training program

United Northeast Community Development Corp.
546-6240
3636 East 38th Street
Hours: Individualized computer training
Monday through Friday (8:00 AM to Noon)
Hours: Drop-in computer use
Monday through Friday (Noon to 5:00 PM)

United States Department of Labor 866-487-2365
TTY 877-889-5627
General: In English and Spanish
Offers: Contact information for programs locally and
nationwide that provide job training and
unemployment assistance

Vocational Rehabilitation Services 921-3825
Toll free number 877-715-5296
3737 North Meridian Street, Suite 102
General: For persons with a physical or mental impairment
Offers: Job training and placement and rehabilitation
technology (assistive devices and services)
Hours: Monday through Friday (8:00 AM to 4:30 PM)
Call or walk in for an appointment

WorkOne East 358-4500
TTY 317-358-4535
2525 North Shadeland Avenue, Suite C-3
Hours: Monday through Wednesday and Friday (8:00 AM
to 4:30 PM), Thursday (10:00 AM to 4:30 PM)

Youth Empowerment Services (YES) 415-5307
2301 North Park Avenue
(inside the Jubilee Center/Oaks Academy)
General: Individualized computer training
Must be 14-21 years old
Offers: Remedial education, training in reading and
English as a second language, tutoring and
mentoring to assist students in completing high
school, summer employment, internships, job
placement, job readiness training, and financial
assistance in achieving these employment and
education goals
Hours: Monday through Friday (2:00 PM to 5:00 PM)

NOTES ON EMPLOYMENT SERVICES

FOOD PANTRIES

FOOD PANTRIES

Please note hours of operation before visiting food pantries and take all requirements with you. It is also recommended that you arrive earlier than a food pantry's opening to ensure that you receive services.

Brightwood Community Center 546-8200
2410 North Station Street
Hours: Monday, Tuesday, Thursday, Friday (9:30 AM to Noon)
Required: Photo ID

Cathedral Kitchen of Sts. Peter & Paul Cathedral
632-4360
1350 North Pennsylvania Street
Hours: Tuesday, Thursday (10:00 AM to 11:00 AM)
Required: N/A

Central Christian Church 635-6397
701 North Delaware Street, Door #1
(faces Ft. Wayne Avenue)
Hours: Last Saturday of each month (11:00 AM to Noon)
Required: N/A

Chapel Rock Christian Church 247-9739
2020 North Girls School Road
Hours: First and third Thursday of every month
(5:30 PM to 7:00 PM)
Required: Photo ID

Community Caring and Sharing Inc. 243-8023
2830 South Holt Road
Hours: Tuesday, sign in at 9:30 AM
Required: Photo ID

Crisis Office of Catholic Charities Indianapolis
236-1556

1435 North Illinois Street
Hours: Monday through Thursday
(10:00 AM to Noon and 1:00 PM to 3:00 PM)
Required: Photo ID or document with your name on it; arrive
before each opening time in order to be served

Eastern Star Jewel Human Services 591-5050
5750 East 30th Street
Hours: Monday, Tuesday, Friday (9:00 AM to 2:00 PM) and
Thursday (1:00 PM to 6:00 PM)
Required: Photo ID, social security card for all members of
household

Forest Manor at Kennedy King Park 327-7008
601 East 17th Street
Hours: Monday through Friday (8:00 AM to 5:00 PM)
Required: Identification of some type (preferably photo ID),
call ahead to make sure that the case manager is
available

Hawthorne Community Center 637-4312
70 North Mount Street
Hours: Tuesday, Thursday (1:30 PM to 3:00 PM)
Required: Photo ID

Linwood Christian Church 357-8771
4424 East Michigan Street
Hours: Monday, Wednesday (10:00 AM to Noon)
Required: N/A

Mary Rigg Neighborhood Center 639-6106, ext. 208
1920 West Morris Street
Hours: Tuesday (10:00 AM to 1:00 PM),
Thursday (5:00 PM to 7:00 PM),
Friday (10:00 AM to 1:00 PM)
Required: Photo ID and social security card

Mid-North Food Pantry 924-7900
3421 North Park Avenue
Hours: Monday, Wednesday, Friday (10:00 AM to 1:00 PM)
Preferred: Photo ID

MLK Multi-Service Center 923-4581
40 West 40th Street
Hours: Monday (9:00 AM to 1:00 PM), Wednesday
(9:00 AM to Noon), Friday (10:00 AM to 1:00 PM)
Required: Photo ID and social security card

New Jerusalem Church 541-0174
5415 East 34th Street
Hours: Saturday (9:00 AM to Noon)
Required: N/A

FOOD PANTRIES

Olive Branch Christian Church 783-6136
101 East Raymond Street
Hours: Tuesday (11:00 AM to 1:00 PM)
Required: Any identification, photo ID preferred

One Way Apostolic Church 353-6984
5840 East 16th Street
Hours: Thursday (10:00 AM to 1:00 PM)
Required: N/A

Promiseland Christian Community Church 924-0855
802 Edgemont Avenue
Hours: Tuesday (4:00 PM)
Required: Any Identification

Rainbow House 916-9952
1866 Dexter Street
Hours: Tuesday, Thursday (9:00 AM to Noon)
Required: Call ahead to check hours

NOTES ON FOOD PANTRIES

HEALTHCARE: HIV AND OTHER STDs

HEALTHCARE: HIV AND OTHER STDs

Bethlehem House 920-1519
130 East 30th Street
(inside Mapleton Fall Creek Multi-Service Center)
Offers: Case management and counseling for HIV positive individuals
Hours: Monday, Tuesday, Thursday, Friday (8:00 AM to 5:00 PM), Wednesday (1:00 PM to 5:00 PM)
Required: Referral from social service provider
Fees: Free

Bell Flower Clinic 221-8300
1101 W. 10th Street
General: For ages 14 and older, parental consent not required
Offers: Confidential testing for a variety of sexually transmitted infections for residents 14 and older, pre- and post- test counseling, treatment available
Hours: Call for hours and availability
Fees: \$10, may be waived

Concord Neighborhood Center 637-4376
1310 South Meridian Street
Offers: HIV case management
Hours: Monday through Friday (9:00 AM to 5:00 PM)
Call or walk in to make an appointment
Fees: Free

Damien Center

632-0123

26 North Arsenal Avenue

Offers: Confidential HIV tests and for persons who are HIV positive: case management, counseling, support groups, food, housing, legal assistance

Hours: Monday (9:00 AM to 5:00 PM), Tuesday (9:00 AM to 7:00 PM), Wednesday (11:00 AM to 5:00 PM), Thursday (9:00 AM to 7:00 PM), Friday (9:00 AM to 2:00 PM)

Fees: Free

Substance Use Outreach Services 221-4618

2951 East 38th Street (inside the Parker Building)

Offers: Information and referral to times and locations for all Marion County Health Department HIV and STD testing sites, free HIV and STD tests, free condoms, and for persons who are HIV positive: case management and HIV counseling

Hours: HIV and STD testing hours: Monday (9:00 AM to 7:00 PM), Tuesday through Thursday (9:00 AM to 5:00 PM)

20 Minute Rapid Results HIV Testing Hours: Thursday (1:00 PM to 3:30 PM)

**NOTES ON HEALTHCARE:
HIV AND OTHER STDs**

HEALTHCARE: MEDICAL

HEALTHCARE: MEDICAL

Eye Care Community Outreach 321-1424
501 Indiana Avenue

General: For uninsured, low-income persons at least 18 years old
Call to find out if you are eligible and to complete an application over the phone

Offers: Free eye exams and eyeglasses

Hours: Monday through Friday (8:30 AM to 5:00 PM)

Gennesaret Dental and Wellness Center 955-0217

725 North Pennsylvania Street

General: Dental services are for adults only

Hours: Monday through Friday (8:00 AM to Noon and 1:00 PM to 4:00 PM)

Required: Proof of income, if applicable

Gennesaret Free Clinic 262-5645

Hours: Call for open clinic times and locations

Good Samaritan Health Clinic 638-2862
11 Eastern Avenue

General: For persons without health insurance

Offers: General medical care from family doctors

Hours: Monday and Tuesday (9:00 AM to 5:00 PM)
Thursday (9:00 AM to 7:00 PM)

Call or walk in to schedule an appointment

Fees: Free doctor visits; cash only for medicine and lab tests

HealthNet People's Dental Center 782-2126

2340 East 10th Street

Hours: Monday and Tuesday (8:00 AM to 5:00 PM),
Wednesday (11:00 AM to 8:00 PM), Thursday and
Friday (8:00 AM to 5:00 PM)

Fees: Sliding scale based on income

HealthNet People's Health Center 633-7364

2340 East 10th Street

General: Spanish interpretation available

Offers: Family practice, vision care, mental health counseling
and treatment, foot care, pediatrics, and women's
health and pregnancy exams and care

Hours: Monday and Tuesday (8:00 AM to 4:30 PM),
Wednesday (Noon to 7:30 PM), Thursday and Friday
(8:00 AM to 4:30 PM)

Fees: Sliding scale based on income

Free Services: Pregnancy tests and confidential HIV, syphilis,
and Hepatitis C tests

Homeless Initiative Program 931-3055

1835 North Meridian Street

Offers: Visits with healthcare professionals for a variety of
health problems

Hours: Various times at multiple locations; call for details

Fees: Free

Shalom Health Care Center 291-7422
3400 North Lafayette Road, Suite 200
Offers: Primary healthcare
Hours: Monday, Tuesday, Wednesday (7:30 AM to 5:00 PM), Thursday (9:00 AM to 7:00 PM), Friday (7:30 AM to 1:00 PM), and the first and third Saturday of each month (7:30 AM to 1:00 PM)
Call for an appointment
Fees: Sliding scale based on income

Wishard Memorial Hospital 639-6671
Emergency Room
1001 West 10th Street
Hours: 24 hours / 7 days a week

HEALTHCARE: MEDICAL

NOTES ON HEALTHCARE: MEDICAL

INSTRUCTIONS ON OBTAINING GOVERNMENT AID OR IDENTIFICATION

To get a Birth Certificate:

If you were **born in Marion County**, take \$10 and one of the following forms of ID to the Marion County Health Department located at 3838 North Rural to fill out an application:

- State ID
- Military ID
- Passport
- Department of Correction Card (within 6 months of release)
- School ID with photo and signature on the card (from current school year only)

If you have none of the above ID, someone can apply with you with his/her proper ID from the list above. This person could be your:

- Parent
- Legal guardian (with legal guardian paperwork)
- Grandparent
- Spouse
- Sibling over 21 years old
- Child over 21 years old

Phone: Call 221-2400, ext. 0 for more information
Hours: Monday, Tuesday, Thursday, Friday (8:00 AM to 5:00 PM), Wednesday (9:00 AM to 7:00 PM)
Other: If you were born outside Marion County, schedule an appointment with a case manager for further assistance

To get a State ID:

Take the following anytime during office hours to any BMV (Bureau of Motor Vehicles):

- Birth Certificate
- Social Security Card
- Utility Bill (If you are homeless, you can take a letter from a shelter you are staying at showing that you stay there)
- Any other type of ID with your name on it (credit card, school ID, library card, etc.)

Fees: \$13 for state ID, free if you are homeless (must have a letter from a shelter you are currently staying at)

The Downtown Branch of the BMV

531 Virginia Avenue

Phone: 234-0550

Hours: Tuesday (8:30 AM to 7:00 PM), Wednesday through Friday (8:30 AM to 5:00 PM), Saturday (8:30 AM to 12:30 PM)

To get Food Stamps, Medicaid, or TANF (Temporary Assistance to Needy Families):

Visit a FSSA (Family and Social Services Administration) office nearest to you and complete an application. There is one combined application for all programs. Call 2-1-1 to find the FSSA office closest to you.

The downtown FSSA office is at

863 Massachusetts Avenue, 3rd floor

Phone: 233-3328

You can call 800-772-1213 for more information

Hours: Monday through Friday (7:30 AM to 4:00 PM)

To apply for affordable health insurance:

Healthy Indiana Plan (HIP) 877-GET-HIP-9

Offers: Affordable health insurance for low to no income persons who are not eligible for Medicaid; premiums based on income

Hours: Call to find out a location near you where you can apply

To apply for Women, Infants, and Children (WIC) assistance:

Call the Mother Baby Health Line at 221-BABY to find a Marion County Health Department Clinic nearest to you where you can make an appointment to apply for WIC.

To apply for a Social Security Card, Supplemental Security Income (SSI) or Social Security Disability (SSD):

575 North Pennsylvania Street, Room 685

Required: Photo ID (this will be required for you to enter the building)

Walk-In Hours: Monday through Friday (9:00 AM to 4:00 PM)

To get other Government Aid:

Make an appointment to see a case manager at one of the multi-service centers listed on page 46.

NOTES ON INSTRUCTIONS ON OBTAINING GOVERNMENT AID OR IDENTIFICATION

LEGAL SERVICES

Homeless Legal Project of Indiana Legal Services 423-8909

1033 East Washington Street
(inside Horizon House)

Offers: Legal advice and representation for civil cases
Hours: Monday through Friday (9:00 AM to 4:00 PM)
Walk in to sign up for services

Indiana Civil Liberties Union 635-4059

1031 East Washington Street

Offers: Legal assistance with civil liberties issues against government agencies
Hours: Monday through Friday (8:30 AM to 5:00 PM)
Call or walk in to file a complaint

Indianapolis Legal Aid Society 635-9538

615 North Alabama Street, Room 122
(inside the English Foundation Building)

Offers: Legal assistance for family law issues (divorce, custody, child support), landlord-tenant issues, bankruptcy, and civil issues
Hours: Monday through Friday (9:00 AM to 5:00 PM)
Call or walk in to make an appointment
Fees: Free to eligible low to no income individuals

Neighborhood Christian Legal Clinic 429-4131
General: Assistance offered in Spanish and English
Offers: Legal assistance with civil issues
No assistance provided for divorce or criminal cases
Hours: Call 429-4158 for a recording of the times and
locations for new client intakes
Arrive 15 to 30 minutes early for the walk in time
you select
Fees: Legal advice is free; for a lawyer to take on your case,
decisions are made based on your income and the
availability of the lawyers

LEGAL SERVICES

NOTES ON LEGAL SERVICES

MEALS

It is a good idea to take identification with you to service sites, as it may be required to access services.

BREAKFAST

Cathedral Kitchen of Sts. Peter and Paul Cathedral

632-4360

1350 North Pennsylvania Street

Hours: Monday through Friday (8:45 AM to 10:00 AM)

Fletcher Place Community Center 636-3466

1637 Prospect Street

Hours: Tuesday, Thursday, Friday (9:00 AM to 9:45 AM)

IPS Summer Food Service Program 226-4772

General: Open to any person in need 18 years old or younger
Serves free breakfast at various locations throughout the city during June and July

Hours: Call for locations, times, and starting dates

MID-DAY LUNCH

Bethel AME Church 634-7002

414 West Vermont Street

Hours: Tuesday (Noon) (sack lunch)

Fletcher Place Community Center 636-3466

1637 Prospect Street

Hours: Monday, Wednesday (3:00 PM to 3:45 PM)

- Greater St. Mark's Church** 545-5673
5502 East 38th Street
Hours: Tuesday (11:45 AM)
- Horizon House** 423-8909
1033 East Washington Street
Hours: Saturday (Noon to 1:00 PM)
- IPS Summer Food Service Program** 226-4772
General: Open to any person in need 18 years old or younger
Serves free lunch at various locations throughout
the city during June and July
Hours: Call for locations, times, and starting dates
- Metro Baptist Center** 687-0075
952 North Pennsylvania Street
Hours: Tuesday, Thursday (10:00 AM to 1:30 PM) (sack
lunch)
Required: Photo ID and Social Security card for each
dependent
- National Christian Outreach, Compassion Center**
784-3786
2616 Shelby Street
Hours: Monday through Saturday (10:00 AM to 1:00 PM),
call for availability on Sunday
- North United Methodist Church** 924-2612
3808 North Meridian Street
Hours: Tuesday, Thursday, Saturday (11:00 AM to Noon)

Roberts Park United Methodist Church

635-1636

401 North Delaware Street

Hours: Monday, Wednesday, Friday (12:30 PM) and Sunday
(Noon)

Tabernacle Presbyterian Church

923-5458

418 East 34th Street

Hours: Monday, Wednesday, Friday (11:00 AM to Noon)

Tear Down the Walls Ministries

457-8974

1253 South East Street (DAT House)

Hours: Bible study and lunch Monday, Wednesday, Friday
(Noon)

There is Hope Christian Church

644-3044

1205 East New York Street

Required: Must attend church service to receive free lunch and
groceries

Hours: After 10:30AM Sunday church services: lunch and
groceries

After 7:00PM Wednesday church services: groceries
only

Westminster Neighborhood Ministries

632-9785

445 North State Avenue

Hours: Thursday (10:00 AM to 11:30 AM)

Wheeler Mission Center for Women and Children

637-2916

3208 East Michigan Street

Required: For women and children onlyHours: Seven days a week

Sign in for your free meal 12:00 PM to 12:15 PM

DINNER**Bethesda Missionary Baptist Church** 639-9029

234 West Ray Street

(2 blocks south of W. McCarty St. and Church St.)

Hours: Monday (6:30 PM - bible study attendance encouraged from 5:30 PM to 6:30 PM), Tuesday (6:30 PM - provided by Second Baptist Church)**CityView Christian Center** 698-4203

1090 West 23rd Street

Required: Attendance at church service following mealHours: Saturday (5:00 PM)**Outreach, Inc.** 951-8886

2822 East New York Street

Required: For young adults ages 24 and underHours: Thursday (7:00 PM)**The PourHouse** 507-8982

Toll Free Number 866-814-8314

Northwest corner of Monument Circle

(outdoors in front of Wellpoint building)

Required: For homeless persons at least 18 years old (absolutely no children)Hours: Wednesday, Sunday (7:00 PM to 10:00 PM) (community gatherings and sack lunch in all weather)

Scott United Methodist Church 925-1997
2153 Dr. Andrew J. Brown Avenue
Hours: Thursday (5:00 PM to 6:30 PM)

Trinity House Chapel 698-6656
4330 East Washington Street
Hours: Monday through Sunday (after 7:00 PM church
service to those who attend service)

Wheeler Mission 687-6795
245 North Delaware Street
Required: For men at least 18 years old
Hours: Monday through Sunday (5:00 to 6:00 PM - must
sign up for your free meal ticket 3:00 PM to 4:30 PM)

Wheeler Mission Center for Women and Children
637-2916
3208 East Michigan Street
Required: For women and children only
Hours: Monday through Sunday, sign in for your free meal
5:30 PM to 5:45 PM

NOTES ON MEALS

MENTAL HEALTH AND SUBSTANCE ABUSE ASSISTANCE

MENTAL HEALTH AND SUBSTANCE ABUSE ASSISTANCE

Adult & Child, Inc. 882-5122
8320 Madison Avenue

Offers: To persons at least 18 years old: case management, mental health and/or addictions counseling, medication management, lessons in independent living skills, socialization
To persons 17 and younger: case management, mental health counseling, medication management, transitional living program
Hours: Call 24 hours a day to schedule an appointment
Fees: Sliding scale based on income

Adult Rehabilitation Center (ARC) 638-6585
711 East Washington Street

General: For men at least 18 years old in good physical health free of intoxicating substances
Walk in to sign up for program
Offers: Residential drug and/or alcohol addictions recovery program
Hours: Monday through Friday (8:30 AM to 11:00 AM and 12:15 PM to 2:30 PM)
Fees: Free

BehaviorCorp 574-1254
General: For children and adults, including persons who are deaf
Offers: Group and individual counseling for mental health and/or drug and alcohol addiction, medication management, residential programs, partial and full hospitalization, intensive outpatient treatment, and case management
Hours: Monday through Friday (8:30 AM to 4:00 PM)
Call for an appointment
Fees: Sliding scale based on income

Children's Bureau 545-5284, ext.252
General: For children ages 0-17
Offers: Weekly individual and family counseling for children with mental health issues
Hours: Call for an appointment
Fees: Financial assistance to those who qualify

Community Addiction Services of Indiana (CASI)
536-7100
1125 Brookside Avenue, Suite I
General: For adolescents and adults
Offers: Counseling for alcohol, drugs, and/or gambling addictions
Hours: Monday through Thursday (9:00 AM to 8:30 PM),
Friday (9:00 AM to 3:00 PM)
Call or walk in to schedule an assessment appointment
Fees: Accepts Medicaid and Hoosier Healthwise, sliding scale fee applied per visit

Crisis and Suicide Intervention Service

251-7575

Offers: 24 hour crisis line providing over-the-phone counseling and contact information for mental health resources

Cummins Behavioral Health

247-8900

2345 South Lynhurst Drive, Suite 205

General: For persons at least 5 years old

Offers: Mental health and drug and/or alcohol addictions counseling

Hours: Monday (8:00 AM to 8:00 PM), Tuesday through Thursday (8:00 AM to 9:00 PM), Friday (8:00 AM to 5:00 PM)

Call or walk in to schedule an appointment

Fees: Sliding scale fee applied per visit

Gallahue Crisis

621-5700

7165 Clearvista Way

(inside Community Hospital North Psychiatric Pavilion)

Offers: Crisis intervention including emergency assessment, information and referral, and evaluation for in-patient treatment

Hours: 24 hours

Fees: Sliding scale based upon income

Gallahue Mental Health Services

621-5719

Offers: Case management, mental health and/or addictions counseling and treatment

Hours: Monday through Friday (9:00 AM to 5:00 PM)

Call to make an appointment

Fees: Sliding scale based on income

Midtown Crisis Intervention Unit 630-8485
1001 West 10th Street
(inside Wishard Hospital)
Offers: Crisis intervention including emergency assessment,
counseling, information and referral, and evaluation
for in-patient treatment
Hours: 24 hours

Midtown Community Mental Health Center
630-7791
Offers: Mental health and addictions counseling and
treatment
Hours: Call 24 hours to schedule an appointment
Fees: Sliding scale based upon income

Pathway to Recovery 926-8557
2135 North Alabama Street
Offers: Dual Support Group (a weekly support group for
people who struggle with mental health issues and/or
drug or alcohol addictions) (Wednesdays 8:00 PM)
12-step meetings for persons wanting to overcome
drug or alcohol addictions
Hours: Monday through Wednesday (8:00 PM), Thursday
(7:30 PM), Friday (10:00 PM), Saturday (11:00 PM)
Fees: Free

Stopover, Inc. 635-9301
2236 E. 10th Street
(inside the John H. Boner Community Center)
General: For youth ages 11-17 and their families
Offers: Mental health counseling
Hours: Call ahead 24 hours a day to schedule a counseling
appointment

The Salvation Army Harbor Light Center

972-1450

2400 North Tibbs Avenue

Offers: In-patient detoxification services (2 to 10 days)

Hours: Call ahead for an assessment

Fees: \$50 for initial admission, remaining charges are based on a sliding scale

Trevor Project Helpline 866-488-7386

General: For gay, lesbian, bisexual, transgender, queer, and/or questioning youth

Offers: 24 hour toll free suicide crisis line providing over-the-phone counseling and referral information nationwide

**NOTES ON MENTAL HEALTH AND
SUBSTANCE ABUSE ASSISTANCE**

MULTI-SERVICE CENTERS

FOR ALL AGES

Homeless Initiative Program 931-3055

1835 North Meridian Street

General: For homeless men, women, and emancipated minors
Children must be accompanied by a parent or guardian

Offers: Case management, employment assistance, and veteran's employment services

Walk-in Hours: Monday, Tuesday, Thursday (8:30 AM to 11:30 AM and 1:00 PM to 4:30 PM), Wednesday (1:00 PM to 4:00 PM), Friday (8:30 AM to 11:30 AM)

Walk-in Hours for Veterans: Monday (9:00 AM), Thursday (1:00 PM)

Veterans should bring either their VA medical card or DD214 for Homeless Veterans Reintegration Program services

Horizon House 423-8909

1033 East Washington Street

General: For homeless men, women, and children of any age
Children must be accompanied by a parent or guardian

Offers: Restrooms/showers, laundry, local telephone access, mail pick up, case management, employment readiness training, mental health services, medical services, civil legal consultation, and literacy assessments and tutoring

First-time visitors should arrive any day before opening

Hours: Monday through Friday (7:00 AM to 3:00 PM for all services), open 4:00 PM to 8:00 PM by appointment only or for employed persons (bring a paycheck stub for verification), Saturday (8:00 AM to 4:00 PM)

Tear Down the Walls Ministries 457-8974
1253 South East Street
(DAT House)
Offers: Computer lab, counseling, case management,
clothing, lunch, bible study, employment assistance
Hours: Monday, Wednesday, Friday (10:00 AM to 2:00
PM)

FOR AGE 24 AND UNDER

Outreach, Inc. 951-8886
2822 East New York Street
Offers: A clothing and hygiene product pantry, food pantry,
laundry and shower facilities
Walk-in Hours: Thursday and Friday (2:00 PM to 4:00 PM)

Restoring Lives West, Inc. 402-5101
709 South Lynhurst Drive
(inside the Lynhurst Baptist Church Community Center)
Offers: Clothing pantry, food pantry, employment
assistance, counseling, case management, shower
and laundry facilities
Walk-in Hours: Monday through Friday (9:00 AM to 2:00
PM), call for an appointment 24 hours, or walk in
during walk-in hours

NOTES ON MULTI-SERVICE CENTERS

SERVICES FOR VICTIMS OF DOMESTIC VIOLENCE

COUNSELING

Family Service

634-6341

615 North Alabama Street, Suite 320
(inside the English Foundation building)

General: Services offered in Spanish and English

Offers: Group and individual counseling for families experiencing domestic violence, support groups, 8 week group program for children ages 3-17 teaching children who have experienced domestic abuse how to recover from the abuse, anger management classes, and parent education classes

Hours: Monday through Thursday (8:30 AM to 8:00 PM) and Friday (8:30 AM to 5:00 PM)

Fees: Sliding scale fee applied per visit

Legacy House

554-5272

2505 North Arlington Avenue
(inside the lower level of the North Arlington Community Health Center)

General: For men, women, and children who are victims of violent crimes

Offers: Counseling, crisis intervention, mentoring, and support groups

Hours: Monday through Friday (8:00 AM to 5:00 PM)

Fees: Free

CRISIS

Adolescent and Adult Center of Hope 630-7646
Visit the Wishard Hospital emergency room 24 hours for immediate care

General: For persons 16 years old and older

Offers: Medical care, forensic evidence collection, injury documentation, and crisis intervention to victims of sexual assault and family violence immediately following an assault and also follow-up medical care and counseling services

Fees: Financial assistance available based on need

Indiana Coalition Against Domestic Violence Crisis Line 800-332-7385

Offers: 24 hour toll free number that provides over-the-phone counseling and referral information

Pediatric Center of Hope 274-5000

General: Call 24 hours and ask for Pediatric Center of Hope nurse on call

For children ages 15 years old and younger

Offers: Medical care, forensic evidence collection, injury documentation, and crisis intervention to victims of sexual assault and family violence immediately following an assault and also follow-up medical care and counseling services

Fees: Financial assistance available based on individual needs assessment

EMERGENCY SHELTER AND SERVICES

The Salvation Army Social Service Center

637-5551

540 North Alabama Street

General: For victims of domestic violence: exclusively women and women with children, intakes done 24 hours

Required: Photo ID; must pass a drug test

W.I.N.G.S. (Women In Need Growing Strong)

926-4357

General: For victims of domestic violence: exclusively women with children, call 24 hours for information

Number listed is for Connect2Help call center, and call center staff will connect you to W.I.N.G.S. if you are eligible for services

Hours: Intakes done Monday through Friday (9:00 AM to 5:00 PM)

GENERAL SUPPORT

Fresh Start of Indiana 541-1655
7131 East 46th Street

General: For victims of domestic violence, both men and women

Offers: Court advocacy for domestic violence cases, delivery of household items such as clothing, furniture, and groceries, employment assistance including résumé writing, transportation assistance, basic computer and internet tutoring, youth character building sessions, mentoring relationships for adult victims, case management, and parenting and financial management workshops, and domestic violence awareness workshops

Hours: Monday through Friday (9:00 AM to 5:00 PM)
Call ahead to determine eligibility

Julian Center 941-2200
2011 North Meridian Street

General: For victims of domestic violence: exclusively women and women with children

Offers: Mental health counseling with an expertise in counseling for abuse and trauma related issues

Hours: Monday through Thursday (8:30 AM to 5:00 PM),
Friday (8:30 AM to 4:00 PM)
Intakes done 24 hours a day, call for an appointment

Fees: Sliding scale fee applied per visit

LAW ENFORCEMENT ASSISTANCE

**Indianapolis Metropolitan Police Department (IMPD)
Victim Assistance**

327-3331

TTY 327-3315

50 North Alabama Street, Suite E324

Offers: Crisis counseling, information and referral, and assistance with filing Violent Crime Compensation forms

Information about the criminal justice system: including, court procedures, the prosecutor's role, and how to obtain protective orders

Hours: Monday through Friday (8:00 AM to 4:00 PM)

LEGAL SERVICES

**Marion County Clerk's Office of Protective Order
Intake**

327-8577

200 East Washington Street, Court 21
(inside the City-County Building)

Offers: Protective orders to victims of domestic violence
Walk in to file protective orders

Hours: Monday through Friday (8:00 AM to 3:00 PM)

Fees: Free

**NOTES ON SERVICES FOR VICTIMS OF
DOMESTIC VIOLENCE**

SERVICES FOR VICTIMS OF DOMESTIC VIOLENCE

VETERANS' ASSISTANCE

Please bring proof of veteran status to any of these locations
(i.e., a VA medical card or DD214 military discharge form)

BENEFITS

American Legion Service Department 916-3605
Toll free number 888-723-7999, option 3
575 North Pennsylvania Street, Room 325
Offers: Power of attorney to assist with benefits claims
Hours: Monday through Friday (7:30 AM to 4:00 PM)
Call ahead to schedule an appointment
Fees: Free

Veterans of Foreign Wars (VFW) 916-3629
575 North Pennsylvania Street, Room 374
General: For veterans and surviving spouses
Offers: Assistance filing for benefits
Hours: Monday through Friday (8:00 AM to Noon and 1:00
PM to 4:00 PM), walk in or call for assistance
Fees: Free

MEDICAL AND MENTAL HEALTHCARE

HVAF of Indiana, Inc. 951-0688
964 North Pennsylvania Street
General: For homeless or near homeless veterans of the
military
Offers: Food, clothing, personal hygiene items, street
outreach, housing

Indianapolis Vet Center 988-1600
 3833 North Meridian Street, Suite 120
General: For combat veterans only
Offers: Individual and group counseling for combat related
 mental health issues
Hours: Monday through Friday (8:00 AM to 4:30 PM)
 Walk in or call to sign up for services
Fees: Free

Richard L. Roudebush VA Medical Center 554-0000
 Toll free number 888-878-6889
 1481 West 10th Street
Offers: 21 day detoxification center, domiciliary care
 (residential rehabilitation and low maintenance
 long term healthcare), mental health and
 addictions counseling, obesity treatment, group
 therapy to quit smoking
Emergency Hours: 24 hours
Non-Emergency Hours: Monday through Friday (8:00 AM
 to 4:30 PM)
 Walk in to sign up for non-emergency
 services
Fees: Financial assistance available to eligible low income
 individuals

Suicide Hotline 800-273-TALK
Offers: 24 hour toll free number providing immediate
 crisis counseling



**Coalition for Homelessness
Intervention and Prevention**

www.chipindy.org