

Coalition for Homelessness Intervention and Prevention



Annual Report 2009
Full Report

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ABOUT CHIP

Mission Statement:

The Coalition for Homelessness Intervention and Prevention (CHIP) shall mobilize, advocate and empower community collaboration toward the elimination of homelessness and foster an effective system of homelessness prevention and intervention in the greater Indianapolis area.

We work to end and prevent homelessness in the greater Indianapolis area by helping to coordinate an effective community-wide response to the issue of living without stable housing. Our unique role as lead entity implementing the *Blueprint to End Homelessness*, our community's strategic plan to end homelessness, requires that we serve the community in a variety of ways. CHIP moves forward initiatives outlined in the *Blueprint* by:

- Fostering coordination and partnerships among housing, employment and service providers;
- Educating community partners and funders to secure financial commitments and to get *Blueprint* projects in the pipeline;
- Serving as a resource for all housing and service providers assisting homeless persons through training and technical assistance on permanent supportive and affordable housing, capacity building, and planning and research;
- Promoting community awareness with the general public and helping identify a comprehensive and accurate depiction of the many faces of homelessness in our community;
- Securing resources with other organizations willing to work together towards ending homelessness; and
- Linking volunteers and donors to homeless service programs and events in need of assistance.

LOCAL DEMOGRAPHICS

CHIP conducted two comprehensive point-in-time homeless counts in 2009 with the assistance of IUPUI, students from the "Do the Homeless Count" classes, and outreach professionals. The first count was conducted in January and gives comparative figures for the winter counts conducted in 2007 and 2008. Additionally, we opted to conduct a second count in the summer, in order to assess how the warmer weather impacted the count numbers. For both 2009 counts, the survey tool included questions to help us gather additional information about the causes of current homelessness and the types of mainstream benefits people may be receiving.

The winter count taken on January 29, 2009, identified that 1,454 individuals, including members of 213 families, were experiencing homelessness in Indianapolis. Compared to the 2008 count, the January 2009 report showed a marginal drop in overall homelessness, but a 78% increase in family homelessness.

The summer count identified 1,545 individuals experiencing homelessness in Marion County on the night of July 23, an increase of 91 individuals from the winter count. Unsheltered or street population increased from 187 to 301, an increase of 114. This increase was attributed to the winter contingency program that provided more than 100 overflow shelter beds in January. Total families decreased from 213 to 183; however, the number of individuals included in those families remained about the same (605 in the winter, 596 in the summer).

The single greatest reason for homelessness remained “lost job”; however, the number of people responding with that reason for their homelessness increased from 383 to 522. Moreover, fewer homeless individuals reported being employed in the summer as compared to the winter, citing a lack of available jobs as the reason for their unemployment. The second most cited reason for homelessness remained issues with alcohol or drugs, but that too saw a rise over six months from 275 to 408. Evictions also saw an increase, from 213 to 246. Other findings related to the disparity in people receiving benefits as compared to people who were eligible for benefits. For example, while 237 individuals self-identified as veterans, fewer than 100 reported that they were accessing veteran’s benefits.

OUTCOMES AND SIGNIFICANT ACHIEVEMENTS DURING 2009

In 2009, CHIP identified four primary outcomes. Specific accomplishments and activities related to these outcomes are listed below.

CONTINUE TO BUILD THE STOCK OF AFFORDABLE AND PERMANENT SUPPORTIVE HOUSING IN OUR COMMUNITY THROUGH IMPLEMENTATION OF THE BLUEPRINT WORK PLAN AND TRAINING AND TECHNICAL ASSISTANCE

CHIP facilitates the creation of supportive housing units in support of the *Blueprint* through various activities that expand the capacity and/or resources of local housing and service providers. These include (1) training and technical assistance, (2) researching, implementing, and evaluating best practice models and demonstration projects, (3) recruiting new partners and brokering and supporting new collaborations, and (4) developing resources on behalf of the community.

New supportive housing units that opened in 2009 include the following:

- Linwood Manor Apartments by Partners in Housing: 29 units/29 beds serving single adult males and females, with some set aside for veterans;
- St. George Apartments by Partners in Housing: 60 units/60 beds serving a mixed population, including some units targeted to individuals with mental illness;
- Transition in Place by Homeless Initiative Program: utilizing vouchers, up to 25 units/65 beds serving families with children; and
- The Orleans by Partners in Housing: 121 2-bedroom units serving a mixed population, including some units targeted to female offenders with young children.

In 2009, CHIP undertook customization of the Homeless Management Information System (HMIS) to develop a new **Blueprint Housing Inventory Tool** that would accurately track and report shelter, transitional, and permanent housing units and beds in Marion County. This system was used as a starting point for conducting the annual HUD-required housing inventory in 2010 and is available for CHIP to provide customized reports sought by the city and other stakeholders.

According to the Housing Inventory Tool, there are 58 units of permanent supportive housing (representing at least 106 beds) serving a mix of single adults and families in the pipeline and expected to be completed in the spring of 2010. There are another 12 units of transitional housing (representing 42 beds) serving a mix of single adults and families, with 8 units/beds targeted specifically to pregnant teens and 4 beds targeted towards reentry males, also slated to open in 2010. In 2011, another 107 units of permanent housing with 190 beds serving families and individuals is on track to open.

CHIP continues to conduct **evaluations** of programs funded by the 2007 Targeted Initiative Fund grants. Evaluation is ongoing for the Sustainable Support Services Model (operated by PIHDC) on their first two SSSM projects and we are in the process of expanding the evaluation to include the 2009 SSSM project, The Orleans. We completed the first year evaluation of the Transition in Place model (operated by Homeless Initiative Program). Looking forward to 2010, CHIP is launching new evaluation efforts that look at local programs for adult mentoring and youth housing/services, as well as our own awareness campaign. The goal of the evaluation programs is to assess the effectiveness of these program models and to replicate the successful components of the models.

CHIP contracted with IUPUI to **update the Frequent Users Cost Study** initially published in July 2007. Using 2009 data, the report updates the cost to respond to the needs of the average chronically homeless person with mental illness and/or substance abuse problems and finds that the City of Indianapolis expends between \$3.4 million and \$11.1 million annually in the public health care and criminal justice systems. (These figures do not include costs associated with providing food or shelter.) Data from this updated report is now being used to help garner start-up and operating support for the Engagement Center.

CHIP helped to expand **outreach services** by facilitating a partnership with the Indianapolis-Marion County Public Library – Central Library and professional outreach teams to establish a process for outreach workers to engage homeless patrons in a private meeting space within the library. Teams are now fully engaged in using the room, and other supportive service partners are also involved in providing services (such as legal services). In November and December, 21 encounters took place in the reserved library room and 55 encounters occurred in other parts of the library. Library staff report being extremely satisfied with the results of the new process and are appreciative of the support from all of the partners.

In another coordinated outreach effort, a new collaboration called the **Mental Health Case Conferencing Committee** is targeting and successfully referring high end users of public health and public safety services for supportive services and housing. This

group was established by Homeless Initiative Program, The PourHouse, Midtown, Indianapolis Metropolitan Police Department (IMPD), and other providers. The IMPD has documented arrest statistics for three of six individuals who have entered treatment programs as a result of this process (one in September, one in October and one in November). In the three years prior to entering treatment, the three individuals studied were the subject of 185 arrests. Since entering treatment, none of the individuals examined have been subject to an arrest. CHIP provides staffing support for this committee.

In addition to their involvement above, the IMPD and CHIP have become very strong partners in **addressing the issues of street homelessness**. In late 2009, IMPD implemented an operational standard that calls for officers to notify CHIP of homeless camps and/or issues such as neighbor complaints with unsheltered homeless. CHIP distributed emergency numbers for outreach teams to all IMPD officers and established an email protocol where officers send information to a designated CHIP email address, and then CHIP staff subsequently notifies the outreach teams as appropriate. In 2009, CHIP assisted Sgt. Robert Hipple to distribute two online surveys to downtown businesses, with the purpose to better understand local perceptions about homelessness and panhandling so that IMPD could better respond to citizens' concerns.

Utilizing private grant funds, CHIP hosted or otherwise provided for various **trainings and technical assistance** to expand the capacity, skills, and resources of local providers. These efforts included:

- “Engaging the Homeless Client and Trauma-Informed Care for the Homeless”: Attended by 29 people representing 15 local service agencies, training objectives included recognizing barriers to engagement, understanding methods of engagement, understanding basic philosophy and principals of motivational interviewing, and working with families to provide trauma informed services.
- “Developing Integrated and Supportive Housing”: Attended by 14 people representing 11 housing developers and other interested organizations, this training introduced developers to local housing initiatives, available funding opportunities, and potential public and private partnerships.
- “Public Safety and Mental Illness”: A series of five sessions, attended by a total of 147 people representing 31 agencies and held in collaboration with NAMI Indianapolis, offered intervention techniques and mental illness education to non-profit staff, business and religious organizations, and downtown residents and employees.
- “Continuum of Care Development Forum”: Attended by 40 people representing 26 agencies and members of the Advocacy Council, the forum brought together past and current Continuum of Care project applicants, as well as individuals and organizations who have sought other funding for projects, to review past planning and engage in new planning and building of project relationships.
- “Companionship Training”: Attended by 45 people representing 21 agencies, this one-day training was targeted to members of the faith community to enhance outreach and engagement techniques through respect, sensitivity, assertive outreach, and comprehensive community treatment.

- Providing research and awareness support to Outreach, Inc. to expand public awareness of youth homelessness, and to build a basis for CHIP's 2010 youth programming initiative.
- Providing technical assistance to Peter's House, The Place of HOPE, Interfaith Hospitality Network, and The PourHouse focused on enhancing and expanding their organizational capacity to successfully implement best practice housing models.

CHIP continued to cultivate *new and stronger relationships with members of the faith community* in order build upon their current efforts or interests to develop and/or expand housing and services through partnerships with social service agencies, shelters, and housing providers. Below are some examples:

- Meetings with CHIP staff and Douglas Hairston from the Front Porch Alliance have resulted in stronger ties between our organizations, such as the Alliance referring faith organizations to CHIP who have contacted the City to express an interest in serving the homeless.
- Praise Promos and CHIP co-hosted two Faith Luncheons in the fall of 2009 that helped broaden opportunities for new collaborations.
- Wailing Women Win, a program of Cityview Ministries, which operates a 12-bed transitional housing program serving women discharging from incarceration and homeless women with children, participated in CHIP-hosted training and technical assistance last year to enhance their programming.
- Many faith-based organizations support Indy Homeless and Resource Connect events through volunteerism and cash and in-kind donations. The "Spiritual Garden" was formally instituted at Indy Homeless Connect (IHC) 2009 and has provided a way for faith-based organizations to participate in a positive, hands-on way with homeless clients. In the fall of 2009, Spiritual Garden committee members Jay Butler and Michael Shildmyer began speaking to Stephen Ministry groups regarding homelessness and specifically IHC to solicit their participation. They instituted this as a way to recruit faith-based volunteers for the event and to provide subject matter information to adequately equip volunteers. This expanded partnership resulted in the 2010 IHC Spiritual Garden area adding clergy and lay ministers from other faiths, including volunteers from Jewish and Islamic congregations.
- CHIP received a \$10,000 grant from the Office of Faith Based and Community Initiatives (OFCBI) for our Indy Resource Connect events, and an OFBCI staff member participates on Indianapolis's Continuum of Care Advisory Board.
- CHIP staff continues to do presentations and participate in information fairs at faith-based organizations to increase awareness about homelessness.
- Board member Coach Jim O'Brien represented CHIP in a presentation made to the Legatus Group, an association for Catholic businesspersons.

DEVELOP RESOURCES BY PROVIDING SUPPORT TO THE CONTINUUM OF CARE APPLICATION, ENHANCING ACCESS TO MAINSTREAM BENEFITS, TRAINING AND TECHNICAL ASSISTANCE, AND CULTIVATING NEW FUNDING SOURCES

CHIP conducted two *Homeless Counts* in 2009. Please see page 2-3 for details about the count results. In addition to collecting and reporting homeless statistics, both 2009 counts provided a starting point for identifying strategies for increasing the utilization of

mainstream benefits as funding for homeless services. The survey tools for the count included questions that helped to identify not only benefits that people experiencing homelessness were receiving but also those services they would have been eligible to receive if they applied. This information will help to guide our future efforts to identify service gaps and training opportunities, as well as advocacy opportunities for redirecting benefits funding to homeless services and housing.

Sample questions from the 2009 count surveys:

10. If you are not currently in school or employed, please state the reason(s). **CHECK ALL THAT APPLY.**

Lack of transportation
 Lack of child care
 Disabled or for other health reasons
 No available jobs
 Laid off or discharged due to economy
 Need training or vocational rehabilitation
 Other (Please list reason(s) given)

11. Are you a veteran? YES NO UNSURE

12. Are you receiving any of the following benefits? **CHECK ALL THAT APPLY.**

	Receiving	Unsure	
Medicaid	<input type="checkbox"/>	<input type="checkbox"/>	
Medicare	<input type="checkbox"/>	<input type="checkbox"/>	
Wishard Advantage	<input type="checkbox"/>	<input type="checkbox"/>	
Hoosier Healthwise	<input type="checkbox"/>	<input type="checkbox"/>	
TANF	<input type="checkbox"/>	<input type="checkbox"/>	
Food Stamps		<input type="checkbox"/>	<input type="checkbox"/>
SSI	<input type="checkbox"/>	<input type="checkbox"/>	
SS Disability	<input type="checkbox"/>	<input type="checkbox"/>	
Veterans Benefits	<input type="checkbox"/>	<input type="checkbox"/>	

13. Do you have a problem with drugs or alcohol or have you ever been told that you have a substance abuse disorder? YES NO UNSURE

14. Have you ever been told that you have HIV/AIDS? YES NO UNSURE

15. Have you ever been told that you have a mental illness? YES NO UNSURE

CHIP continues to partner with the State of Indiana on the **SOAR Initiative**. CHIP's associate program director, Michael Butler, recertified as a SOAR trainer in 2009 and conducted a training session in June to assist providers in accelerating the approval of SSI and SSDI applications of homeless individuals with mental illness. To date, as a result of SOAR trainings in Indianapolis, benefits applications for at least seven individuals have been approved within 90 days, with one person's application being approved within 28 days. The result of these expedited approvals is quicker access to much needed cash and/or healthcare coverage, which helps these individuals on their path to recovery. Indiana currently ranks 45th in the *country* for approval time of benefits applications, which makes the results of the SOAR Initiative that much more impressive.

Based on the planning documents completed in 2008 around the development, location, and funding of an **Engagement Center**, CHIP continued to build partnerships and maintain momentum for the Engagement Center in 2009. In April, CHIP led a group from Indianapolis on a tour of Maryhaven, a fully operational engagement center in Columbus, Ohio. The tour group included Scott Newman, then Director of Public Safety for

Indianapolis, and Matt Gutwein, President and CEO of Health and Hospital Corporation of Marion County. Based on the support received after this trip, and at the city's suggestion, CHIP applied for a crime prevention grant to support further planning for an Engagement Center in 2010, including the implementation of a community awareness campaign, identifying operations partners and recommending funding streams, creating operations plans, and identifying a location and plan for phasing in operations. Although this application was not funded by the crime prevention grant, a similar proposal is currently pending with the Low Income Housing Trust Fund. While discussions slowed with the City of Indianapolis during their search for a new Director of Public Safety, CHIP continued the work of planning next steps through 2009.

The ***Homeless Management Information System (HMIS)*** expanded significantly in 2009, adding 14 agencies and doubling the number of individual users. This expansion is due primarily to the Homeless Prevention and Rapid Re-Housing (HPRP) grant that brought over \$5 million in federal stimulus funds to Indianapolis through 2012. All HPRP agencies are required to input timely data into and run reports from the HMIS, and CHIP received grant funds to support their participation. On a separate initiative, through a private grant to CHIP, professional outreach teams each received a small laptop computer and wireless internet service which gives them live access to the HMIS while they are out of the office. The HMIS software was upgraded in October to reflect programming changes related to federally revised data collection standards, and over 120 new and existing users were trained on the software. For the first time, intake data for almost 1,000 individuals was entered live into the HMIS at Indy Homeless Connect, giving us the ability to better track referrals and outcomes of the event. Finally, CHIP has been working closely with Wheeler Mission Ministries to build a process for exporting Wheeler's data into the HMIS. CHIP continues to provide significant staffing support at the software, training, data collection and reporting, and policy levels.

In 2008, Indianapolis formed a ***Continuum of Care Advisory Board (CoCAB)*** that now serves as the primary decision-making group to prioritize millions in funding from the US Department of Housing and Urban Development (HUD) for local homeless and housing projects. CHIP's executive director serves as a member of the CoCAB, and our associate program director assists the City of Indianapolis to staff the Board. CHIP organized the Continuum of Care Development Forum in June 2009 to review past planning and engage in new planning and building of project relationships. CHIP also provided information related to services, housing inventory, and the homeless count for Indianapolis's ***2009 CoC application***, which included more than \$3.2 million in new and renewal program funds and almost \$500,000 in permanent housing bonus funds for homeless and disabled families or individuals, or chronically homeless individuals. To date we have received confirmation that \$2.2 million in renewals have been awarded. The balance is still pending at this time. On a larger scale, Indianapolis's CoCAB coordinated efforts with CoC Balance of State partners and collaborated to adopt best practices. Additionally, CHIP staff participated in the State's CoC planning and application review process. For the first time, the Balance of State conducted their point-in-time counts on the same day as Indianapolis in January 2009, and CHIP provided technical assistance related to sharing and modifying our survey tools.

In 2009, United Way of Central Indiana was selected as the primary grantee to receive and allocate the ***Homeless Prevention and Rapid Re-housing (HPRP) federal stimulus***

money for the City of Indianapolis as well as some funding from the State of Indiana. Twenty local community agencies are the subgrantees that process applications and provide direct support for program recipients. UWCI actively monitors the subgrantees through monthly reports and periodic site visits, and members of the CoCAB have and continue to participate in the funding process, which includes the review of applications and selection of HPRP subgrantees, program oversight that includes monitoring achievement of outcomes and the performance of subgrantees to program standards, and ongoing recommendations for program funding.

In 2009, CHIP staff and board members held over **120 meetings with community partners, current donors, and cultivation contacts** to develop new supporters of *Blueprint* initiatives. Township Trustees were included in these meetings, which have resulted in their support of and participation in the Indy Resource Connect events. Pike Township was the primary partner in last year's event in November, and Wayne, Warren and Center Township Trustees are committed as primary partners in the scheduled 2010 events.

ADVOCATE ON BEHALF OF COALITION PARTNERS AND THE HOMELESS INDIVIDUALS AND FAMILIES THEY SERVE

The **Community Awareness Campaign** that CHIP initiated in October 2008 continued to expand in 2009. We released 13 additional videos, created and aired radio- and television-version PSA's featuring Indiana Pacers Head Coach Jim O'Brien, distributed various awareness messages using ExactTarget, and worked closely with our consultant to redesign a new website that was publicly launched in March 2010 which focuses on the community as the key to ending homelessness. The television-version PSA has run more than 1,000 times since it was released last fall. The radio-version was released in November and has been running on multiple radio channels since then. The new website continues the creative elements of the initial microsite, www.EndHomelessnessIndy.org, to utilize a series of short videos to advance awareness and to identify the "true" faces of homelessness, and it provides clear action steps for visitors to get involved with CHIP and our coalition partners. Additionally, we continue to submit letters and articles to newspapers and community newsletters, and we seek out and accept speaking opportunities with clubs and organizations. In 2009, CHIP was mentioned or appeared in an interview to address issues of homelessness and promote the *Blueprint*: in print media 27 times, in TV media 15 times, and on the radio five times.

To further expand our awareness activities, CHIP began using more **social media outlets**. CHIP started a cause page on Facebook to support ending homeless and the *Blueprint*, called "End Homelessness in Indy". As of the date of this report, we have 185 members. The page is used to send updates to the members related to new videos and CHIP and partner events, post media stories, and drive traffic to our website. We just recently created an account on Flickr, where we posted photographs from the 2010 Indy Homeless Connect. We also use YouTube to promote our videos, which currently has 17 videos posted and has had 853 unique views.

Other awareness activities/events included the following:

- **National Hunger and Homelessness Awareness Week:** Held the week of November 15-21, CHIP and the Advocacy Council partnered with IUPUI to stage

events throughout the week. Mayor Ballard issued a formal proclamation, declaring the week Hunger and Homelessness Week in Indianapolis.

- *Homeless Person's Memorial Service*: This annual event honored the 50 known individuals who died in 2009 and had been homeless. Guest speakers included Mayor Greg Ballard and two formerly homeless individuals. The event was attended by over 300 members of the community.
- *Advocacy Council*: Council members have presented at, volunteered at, and/or helped to plan various CHIP events, including Indy Homeless and Resource Connect events, the Blueprint Celebration, the Memorial Service, and Hunger and Homelessness Awareness Week. They have also provided feedback on public policy initiatives and the Continuum of Care Advisory Board.
- *Blueprint Celebration*: The 2009 Celebration recognized partners, volunteers, professionals, elected officials, and formerly homeless mother Kayona Bingham. The event generated significant media attention and was attended by many of our community's public and private leaders. Many individuals departed the event with high praise and a renewed commitment to help one another improve the lives of our homeless neighbors.
- *NAEH Conference*: CHIP staff members were session presenters on conducting point-in-time counts and using data and research to drive policy at the national homeless conference in Washington DC in July. Additionally, CHIP facilitated the attendance of three members of the Advocacy Council to the NAEH conference, where they participated in conference sessions and networking in order to expand their knowledge and skills for advocating on a local level in Indianapolis.
- *Annual Meeting*: Our annual meeting featured a panel and community discussion on family homelessness.
- *Brown Bag Luncheons*: CHIP continues to host monthly Brown Bag Luncheons, where community partners and service providers learn about updates on the *Blueprint* and CHIP activities, learn about the hosting facility's programs, and network. Hosting agencies in 2009 included Restoring Lives West, Warren Township Trustee, S.W.A.T., Second Helpings, Inc., School on Wheels, Indianapolis Resource Center for Independent Living (IRCIL), Interfaith Hospitality Network, Horizon House, Community Alliance of the Far Eastside (CAFÉ), and Rebuilding the Wall.
- *Community Wish List*: CHIP continued to host the online, searchable database in order to connect local service and housing providers with members of the community wanting to volunteer or donate needed items. The Wish List received 15,641 visits in 2009.

CHIP updated and reprinted the *Handbook of Help*, a resource guide for people facing homelessness, in early 2009. Over 6,000 copies were distributed to service providers, faith-based groups, public assistance programs, re-entry programs, other organizations, and individuals being served at Indy Homeless and Resource Connect events.

INCREASE AND ENHANCE PREVENTION EFFORTS, TARGETING YOUTH, EDUCATION, WORKFORCE DEVELOPMENT, VETERANS, LEGAL ADVOCACY, AND DISCHARGE PLANNING

On November 10, CHIP launched a *new homeless prevention initiative, Indy Resource Connect*, with the goal to provide families and individuals in a financial crisis with the resources and information they need to *avoid* becoming homeless. The premier event

took place in partnership with Pike Township Trustee and with the support of 32 separate agencies and service providers and more than 200 community and professional volunteers. Additional events are being planned in 2010 to cover the remaining eight townships and will be marketed more broadly to expand participation. The November IRC served nearly 100 families and individuals with credit and foreclosure counseling, financial education, legal advice, employment resources, and housing assistance. CHIP received grants funds from Good Works Indiana Strengthening Families Micro-grant, Indianapolis Power & Light, and several organizations and individuals to help support the IRC events.

On March 20, 2009, CHIP hosted the *fourth annual Indy Homeless Connect (IHC)* at the Indiana Convention Center. Made possible by over 50 service providers, municipal agencies, and the City of Indianapolis, the event offered much needed services, support and care to 966 homeless individuals, including more than 50 children under the age of five. Homeless neighbors were able to access an array of services including housing, employment, benefits and identification, legal aid, mental health, acute medical care and dental and vision screenings. In addition to these vital services, there were extra “add-on” services available including: haircuts, massages, free phone calls to friends and family, email access, free book distribution and a Spiritual Garden for meditation or prayer.

In late 2008, a new collaborative group consisting of social service and faith-based providers and a housing developer formed to address the need for permanent supportive housing for individuals leaving transitional housing. The group, named “*Collaborative Partners*”, looked for solutions that would simultaneously take advantage of the surplus of vacant housing in the Martindale area. Member organizations include Gennesaret Free Clinic, Martindale CDC, S.W.A.T. and JEWELS (both programs of Cityview Ministry), Peter’s House, and Wailing Women Win. CHIP provided staffing support to this effort through 2009.

CHIP received \$75,000 from the Glick Fund in late 2009 to support a new *Youth Initiative*. With this funding, we will develop a strategy to provide long-term preventative solutions to youth homelessness through improved housing and youth-centered transition services. The Youth Initiative will be rolled out in three stages – Development, Acquisition or Rehabilitation, and Expansion – with the ultimate goal to create up to 30 housing units with supportive services by the end of 2011 and expand those units as much as three times by the end of 2013.

Numbers reported to HUD from the point-in-time homeless counts conducted by CHIP adhere to HUD’s strict definition of homelessness, which includes only individuals living in shelters or transitional housing, and unsheltered individuals (on the streets or in other places not meant for human habitation). To help us better understand the number of *families who are homeless but doubled up or not otherwise counted*, in January 2009, we partnered with the local school districts to capture McKinney-Vento data. The definition of homelessness under the McKinney-Vento Homeless Assistance Act includes everyone that HUD counts but also includes families who are doubled up or living in motels or hotels. Under the HUD definition, in January, 213 families totaling 605 adults and children were homeless. Using the McKinney-Vento data, 2,671 Marion County students were identified as homeless and doubled up, with an estimated 1,300 adults

doubled up in addition. CHIP has been sharing the McKinney-Vento data with local partners, particularly Township Trustees, in order to garner their financial and staffing support for the community-based Indy Resource Connect events. McKinney-Vento numbers were collected during the 2010 homeless count as well.

In another effort to address ***homeless prevention and intervention in the education system***, CHIP hosted five meetings with the Marion County McKinney Vento School Liaisons during 2009. Christina Endres, State Coordinator for McKinney Vento programs at the Indiana Department of Education, is an excellent source of information and regularly attends these meetings. Other groups that joined these meetings include School on Wheels, Outreach Inc., Safe Families and representatives from emergency shelters. In the future, we will also invite representatives from Head Start, Department of Child Services and Fostering Independence. These meetings have proven to be instrumental in increasing the level of communication across school districts about regulations, available programs and possible financial resources. Because of these meetings, many of the liaisons have volunteered at Indy Homeless Connect and Indy Resource Connect and/or become involved in other CHIP initiatives.

CHIP has been fully engaged with the City of Indianapolis and other partners on issues surrounding ***offender reintegration***. The CHIP executive director serves on the Marion County Leadership in Action Program (LAP). The LAP is a partnership of local and state government to reduce recidivism rates by helping ex-offenders successfully re-integrate into the community. CHIP staff met with the Marion County Sheriff, the City's Public Safety Director, and the Director of Liberty Hall, a private corrections contractor operating one of the jail facilities in Indianapolis, regarding offender reintegration and strategies to prevent homelessness among that population. Eighty (80%) of offenders reentering our community have a history of alcohol or substance abuse. One significant strategy in helping this population avoid homelessness includes the establishment of and their support for an Engagement Center. CHIP met with the City's Director of Re-Entry and identified housing and supportive services available to that office and the constituents it serves. CHIP further worked with that office to add a re-entry section to the Handbook of Help for 2010. CHIP provided technical assistance and committed a technical assistance grant to Craine House, which provides an alternative sentencing program for non-violent female offenders and their preschool age children. This program allows women from within Marion and surrounding counties to serve out their executed sentence with their children, in lieu of jail or prison. Technical assistance to Craine House in 2010 will allow them to expand capacity and partner with a housing and social services partner for the development of new housing for re-entry within the next year. CHIP also partnered with the Indiana Department of Correction (IDOC) and the Correctional Industrial Facility and scheduled two sessions (held in January 2010) for inmates on avoiding homelessness upon re-entry. CHIP program staff and a formerly homeless ex-offender serving on the Advocacy Council were presenters. CHIP is formulating a standing partnership with IDOC to support their re-entry activities and for IDOC to support CHIP awareness and service events.

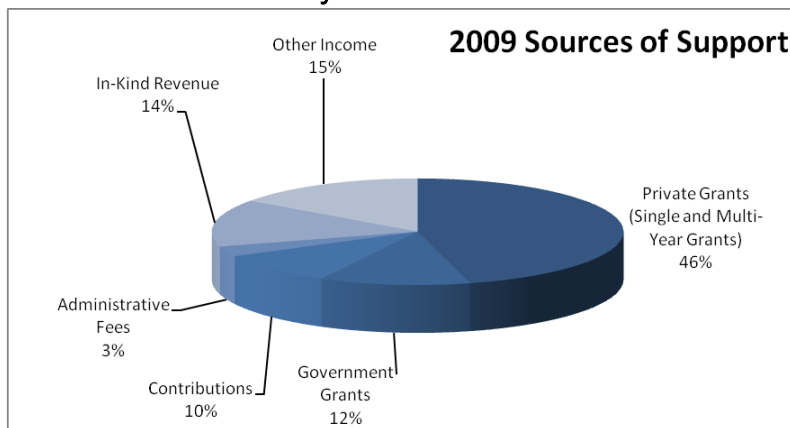
CHIP continues to work with shelters and service providers serving ***homeless veterans***. CHIP facilitates meetings of social service provider outreach teams

including teams from the Veterans Administration. CHIP also revised the annual point-in-time count forms to collect additional information from individuals who identified themselves as veterans. Among the data now collected includes whether homeless veterans are receiving any benefits, including benefits from the Veterans Administration. According to the July 2009 homeless count, although 237 individuals reported that they were veterans, only 92 self-reported to be receiving veteran's benefits. As a result of this information, planning for the 2010 Indy Homeless Connect event included work with the local Veterans Administration and state Veterans Affairs offices to include a separate veterans' services area within that event. Also in late 2009, CHIP began working with "Save Our Veterans", a new nonprofit agency established for the purpose of providing affordable housing, jobs, and job training for homeless, unemployed, or underemployed veterans. CHIP facilitated meetings among that upstart organization and established providers as well as federal, state and local veteran agencies toward Save Our Veterans' goal of establishing a call center that would both employ veterans as well as provide information and referrals to veterans. That call center became fully operational in February 2010 with 50 employees.

FINANCIAL REPORT

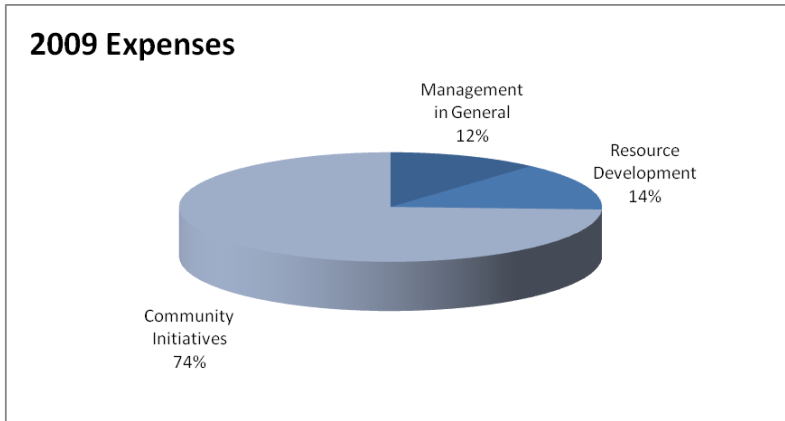
A financial accounting of CHIP's 2009 expenditures and utilization of grant funds is below.

2009 Financial Summary *



Sources of Support

Private Grants (Single and Multi-Year Grants)	\$669,318**
Government Grants	172,802
Contributions	140,790
Administrative Fees	45,296
In-Kind Revenue	209,636
Other Income	221,010
Total 2009 Support	\$1,458,852



Expenses

Management in General	\$154,553
Resource Development	189,698
Community Initiatives	992,893

Total 2009 Expenses **\$1,337,145**

**Audited*

*** Additionally, \$425,000 in private grants was received in late 2009 for 2010 support.*

2009 SUPPORTERS

\$200,000 and above

- Lilly Endowment, Inc.

\$100,000 – \$199,999

- The Indianapolis Foundation, *an affiliate of the Central Indiana Community Foundation*

\$20,000 - \$99,999

- The Glick Fund, *a fund of Central Indiana Community Foundation*
- The Samarian Foundation

\$5,000 - \$19,999

- Good Works Indiana Strengthening Families MicroGrant (GWIN-SF)
- HardingPoorman Group
- Indianapolis Power & Light Company
- Sharon and Jim O'Brien
- Melvin Simon Charitable Foundation 2
- Deborah J. Simon
- The Duke Energy Foundation
- The Indiana Pacers
- The Indianapolis Colts

\$1,000 - \$4,999

- Anonymous

- Angie's List
- Anthem Blue Cross and Blue Shield
- Barnes & Thornburg LLP
- BKD, LLC
- Clarian Health
- Jennifer Colt Knebel and Donald E. Knebel
- Douglas DeMartin
- Duke Energy
- Mike Dunleavy
- Family Promise
- Federal Home Loan Bank of Indianapolis
- Jeff Foster
- Garau Germano Hanley & Pennington, P.C.
- Health and Hospital Corporation of Marion County
- HVAF of Indiana, Inc.
- IKON Office Solutions, a RICOH Company
- Indianapolis Neighborhood Housing Partnership
- Krisztina and Kenneth Inskeep
- Jewel Human Services Corporation
- Joanne and Timothy C. Joyce
- Katz & Korin, PC
- Teresa and Mark Lubbers
- Lumina Foundation
- Melvin and Bren Simon Charitable Foundation 1
- Ann and Bill Moreau
- Office of the Chancellor, IUPUI
- Planning Plus, LLC
- P/R Mortgage & Investment Corporation
- Publicis
- Sam's Club - #6301
- Linda and Todd Sears
- Second Presbyterian Church
- Christine and Adam Shepard
- The Marni McKinney Foundation
- The Moore Foundation
- UBS Financial Service
- United Consulting Engineers, Inc.
- Walmart Supercenter Store #2787

\$500 - \$999

- AFSCME Council 62
- Children's Bureau, Inc.
- Beth Compton
- Rebecca and Russell Dean
- Gregory & Appel Insurance
- Diana Hamilton and John Hammond, III
- Greg Henneke
- Indianapolis Housing Agency
- Dr. Madeleine M. Kennedy

- Rita Kidwell
- Lewis and Wilkins LLP
- Nancy C. Silvers Rogers and Tony Rogers
- Johnathon Willey
- Tamara Zahn

\$100 - \$499

- Anonymous
- Anonymous, in honor of William Crawford
- Anonymous, in honor of Rick Feuille
- @ Work Solutions
- Edward Alexander
- Kathy Anderson
- Kevin Banholzer
- Lindsey and Joe Baugh
- Michelle Bellej and Matthew Brooks
- Annette and Fred Biesecker
- Bishop Chatard High School
- George Buskirk, Jr.
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- Michael Butler
- Tracey Elaine Callahan Burnett
- Moira Carlstedt
- Charles Schwab Foundation
- Cynthia and Patrick Collier
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- Pamela and Christopher Day
- Dayspring Center
- Mary Dieter
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- Joshua Esslinger
- Carolyn Anne Evanston
- Sabrina and David Falls
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- Kristin Fruehwald
- Gennesaret Free Clinic, Inc.
- Elizabeth Hamilton-Byrd
- Marshall Hanley
- HardingPoorman Group - *Employee Contributions*
- HealthNet
- Jane Henegar and Matt Gutwein
- Emily and Mark Hervey
- James Hmurovich
- Hoosier Christian Foundation
- Andrew Horvath, in honor of Susan and John Horvath
- Jennifer and Steve Hunt
- Patricia and Michael Hurst
- Indiana Housing and Community Development Authority

- Norma and Michael Joyce
- Loraine and Charles Kelley
- Jeanne and Rodney Kelsay
- Patrick Kiely
- Nick Kile
- Local Initiatives Support Corporation
- Janet McCabe and Jon Laramore
- Melissa Martin
- Mays Property Management Company, LLP
- Terri McGuire
- MIBOR Foundation
- Rebecca and Frank Miller, Jr.
- Michelle Milliken
- Katherine Moreau
- Kevin Charles Murray
- Nina Mason Pulliam Charitable Trust
- Liz Odle
- Martha and Damon Oprea
- Kelly and Alfred Peckham, Jr.
- Deborah Pennington and Dennis Brown
- Pike Township Trustee
- Gayla Pitts
- Praise Promos
- Regions Bank
- Robinson Community AME Church
- Ann Rogers
- Patricia and Michael Rosiello
- Michael Runyan
- Marilyn Schultz
- Shadeland Business Park
- South Emerson Church of God WCG
- Catherine and Dennis Southerland
- St. Mark's United Methodist Church
- Sharon Stark
- Tonya Stewart
- William Stinson
- Cheryl and Frank Sullivan
- Valerie Tachtiris
- Joanna and Bill Taft
- The Julian Center, Inc.
- Lynn Tyler
- Dr. David Van Brunt
- Wellpoint Associate Giving Program
- Carter Wolf, in honor of Tim Joyce
- Emily Wren and Kevin DePrey

Up to \$99

- Anonymous
- Lori Allen

- Frances Amos
- Dennis Bender
- Pamela and Steven Benz
- Jeffrey Bercovitz
- Susan Britsch
- Brookside Apartments
- Elisabetta and Richard Brown
- Jo Ann Bule
- Susan Calhoun
- Moira Carlstedt, in memory of Suzanne Moreau
- Paula Cole
- Community Action of Greater Indianapolis
- Cheryl and Daniel Crookshanks
- Carole Darst, in honor of Wendy Darst
- Rebecca and Russell Dean, in memory of Charles Ballard
- Suzanne and Michael Dilts
- Family Christian Stores
- Jean and Paul Galanti
- Janice Goodyear
- Marc Gordon
- Pamela Ann Grams
- Janean Gray
- Frank Hagaman
- John Hall
- Beverly Ann Helton
- Mary and Charles Hill
- Horizon House
- Jennifer and Steve Hunt, in honor of Tim Joyce
- John H. Boner Community Center
- Sally Johnson
- Dr. Aaron Kalinowski
- Kathy and James Lauck, in memory of Suzanne Moreau
- Lisabeth Luther
- Zaida Maldonado-Prather
- Marian University
- Edna and Darwin May
- Ziaaddin and Jinhee Kim Mollabashy
- Ann and Bill Moreau, in memory of John Andrew McDaniel
- Katherine Moreau, in honor of Bill Moreau
- Mutual of America Life Insurance Company
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- John Omachonu
- Michael O'Mara
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- Maurice Plambeck
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- Erika Scott

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- David Steele
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- David and Jennifer Strantz
- Tharp Perrin Gindhart Artists, Inc., in honor of Michelle Bellej and Matt Brooks
- The Lorenzano Group
- Lisa Travis
- Trusted Mentors
- Mary Beth Walker
- Ron Wasserman
- Carla Zochowski

In-Kind Donations

- Bebe Paluzza
- Black Tie Courier
- Carmel United Methodist Church
- Castleton United Methodist Church
- Channel 16
- Chick-fil-A
- Christ Church Cathedral
- City of Indianapolis
- Costco
- Cox, Beckman, Goss & Company
- Dayspring Center
- Emmaus Church
- Enflora Flowers for Business
- Eric Deckers
- Family Christian Stores
- Frito Lay
- George Fern Company
- Gilchrist and Soames
- HardingPoorman Group
- Hilton Indianapolis
- Home Away From Home Childcare
- HOPE Ministries
- Hospitality & Marketing LLC
- HVAF of Indiana, Inc.
- IKON Office Solutions, a RICOH Company
- Indianapolis Regional Origami Network of Folders; Design by Troy Alexander
- IndyGo
- Infiniti Wireless Solutions
- Renee Jacobs
- Sally Johnson
- Ms. Kanipe
- KinderCare
- Lafayette Square Mall
- Marsh Supermarkets
- MCL Cafeteria – Arlington

- Oberweis
- Our Lady of Lourdes School
- Pan Am Parking Garage
- Paradise Bakery
- Perfect Impressions
- Pike Township Trustee
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- Repro Graphics, Inc.
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- Sam's Club - #6304
- Sam's Club - #6316
- Starks Communication
- State of Indiana, Office of Information Technology
- The HeavyWeights
- The Julian Center, Inc.
- The Lorenzano Group
- The Michael Group, Inc.
- Traders Point Christian Church
- TRS The Registration System
- Walmart Supercenter Store #1459
- wfyi Indianapolis

Direct Support for Community Initiatives/Programs

- City of Indianapolis, SHP and HPRP Grants
- United Way of Central Indiana

CHALLENGES

CHIP staff and board are grateful for all of the support that we receive in order to continue implementing the initiatives of the *Blueprint to End Homelessness*. However, it is clear that the economy is impacting the service provider programs at a time when demand for their services is increasing. In 2009, Horizon House discontinued day room services on Sundays. Mental Health America closed two transitional housing programs that provided 20 units for single males, single females, and households with children due to lack of funding. The infusion of federal stimulus money in late 2009 into the Indianapolis community is showing strong results for people needing emergency rental and prevention assistance, but the need is still strong for supportive services funding for many local agencies.

BRIEF OVERVIEW OF CHIP STAFFING AND BOARD

CHIP's staffing and infrastructure saw minimal changes in 2009. This stability helped CHIP to advance initiatives that will guide new priorities in 2010: the Engagement Center, Indy Resource Connect, and Youth Initiatives. In our role as HMIS System Administrator, CHIP was the recipient of a three-year grant through the Homeless Prevention and Rapid Re-Housing Program (HPRP) federal stimulus program. This grant has doubled our work around HMIS activities.

Several new members of the Board of Directors contributed their support to our efforts in 2009. Judge Jose Salinas with Marion County Superior Court, Head Coach Jim O'Brien of the Indiana

Pacers, and Christy Shepard with Planning Plus were voted onto the board in December 2008. Other new members in 2009 included Todd Sears with Herman and Kittle Properties, Darnae' Scales with JEWEL Human Services, Lori Casson with Dayspring Center, and Steve Kerr with Wheeler Mission Ministries. Although all board members provide financial and other support to CHIP, we would like to highlight the efforts of Jim O'Brien and his wife Sharon, true advocates for ending homelessness who have done an outstanding job of advocating for CHIP and the *Blueprint*. Since 2008, they have chaired three Indy Homeless Connect events and sponsored the 2009 Blueprint Celebration. Jim presented at two Annual Meetings, starred in radio and television PSA's, and he has taken many opportunities over the past year to include CHIP and the *Blueprint* in his remarks at various public speaking engagements. The support of the O'Brien's has played a significant factor in CHIP's success in both areas of fundraising and awareness last year.

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 Head Coach
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2009 CHIP STAFF

Kevin Banholzer, Michael Butler, Emily Hervey, Jen Hunt, Michael Hurst, Timothy C. Joyce,
Michelle Milliken, Kelly Peckham

As of 12/31/2009