

2010 Annual Report

“There’s no place like home...”

Coalition for Homelessness Intervention and Prevention

WWW.CHIPINDY.ORG

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Our Mission

The Coalition for Homelessness Intervention and Prevention (CHIP) shall mobilize, advocate and empower community collaboration toward the elimination of homelessness and foster an effective system of homelessness prevention and intervention in the greater Indianapolis area.

Outcomes and Significant Achievements toward *Blueprint* Initiatives

Youth Homelessness

CHIP received funding from The Glick Fund to advance a multi-phased initiative to develop housing for homeless youth. In 2010, we engaged consultants to assist us in developing an awareness campaign, community champions and messaging around youth homelessness and the need for supportive housing and services. Phase one activities will be completed in Spring 2011, including the creation of the Homeless Youth Advocacy Network (HYAN), comprised of 26 leaders from various organizations and businesses. CHIP staff also was appointed to serve on the Indiana Commission on Childhood Poverty which will present a final plan by December 31, 2011 to reduce childhood poverty in Indiana by 50% by 2020.

2010 point-in-time count reports that approximately 3,000 youth experience homelessness in Indianapolis each night.

Indy Homeless Connect

On March 23, 2010, CHIP hosted the fifth annual Indy Homeless Connect (IHC) at the Indiana Convention Center. IHC was made possible by over 100 service providers, municipal agencies, the City of Indianapolis and 675 volunteers. It offered much needed services, support and care to 1,069 homeless individuals, including more than 92 children under the age of five. Homeless neighbors were able to access an array of services including housing, employment, benefits and identification, legal aid, mental health, acute medical care and dental and vision screenings. In 2010, we added a veterans’ section and TB screening. The legal area also saw the addition of Marion County Superior Court and Marion County Community Court that helped guests on pending legal issues. The always popular “add-on” services were



available, including: haircuts, massages, free phone calls to friends and family, email access, free book distribution and a Spiritual Garden for meditation or prayer. The IHC breakfast helped raise awareness about the issue of youth homelessness.



Homeless Person's Memorial Service

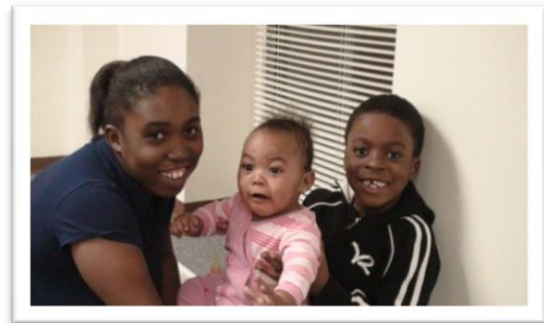
This annual event held at Christ Church Cathedral on Monument Circle honored 36 known individuals who died in 2010 and had been homeless. Guest speakers included two formerly homeless individuals, Gary Rhodes and Darryl Boyd. The annual National Homeless Persons' Memorial Service is traditionally held on the first day of winter to remember those who have experienced homelessness and passed away in the last year.

Blueprint Celebration

At the 2010 Celebration, approximately 370 guests heard from ordinary people who are impacting our community in extraordinary ways. Ray Hilbert, co-author of *The Janitor - How an Unexpected Friendship Transformed a CEO and His Company*, shared motivational stories about how everyone can leave a legacy. Donnie Robinette, winner of the 2010 Diamond Service Award, raised laughter and tears as he recounted his journey from homelessness as a returning veteran to helping homeless neighbors on the streets for the last 15 years.

Point-In-Time Count

CHIP conducted a comprehensive point-in-time homeless count in January 2010 with the assistance of IUPUI students, SPEA, professional outreach teams and community volunteers. The count reported that 1,488 individuals experienced homelessness that night and nearly 40% were members of a family. It was also reported that 362 children under the age of 18 were living in emergency or transitional shelters. The local schools reported 2,972 of their students were living in shelters, motels or hotels or doubled-up with family or friends.



Indy Resource Connect

In late 2009, CHIP launched a homeless prevention initiative, Indy Resource Connect (IRC), with the goal to provide families and individuals in a financial crisis with the resources and information they need to *avoid* becoming homeless. Two additional IRC events were held in 2010. CHIP coordinated community and professional volunteers to come together in a single venue for a day to provide a variety of services, including legal, employment, financial, health, public benefits, and other social services, to individuals and families. While these three events provided direct and valuable assistance to the participants, they were modestly attended notwithstanding broad marketing throughout Marion County and support from Pike, Wayne, and Warren Township Trustee offices. Based on feedback from participants and providers alike, we determined that a more effective homeless prevention model in 2011 would instead focus on community workshops,

capacity building technical assistance, resource materials, awareness, and increased prevention at Indy Homeless Connect.

Handbook of Help

CHIP updated and reprinted the Handbook of Help, a resource guide for people facing homelessness, in 2010. Over 15,000 copies were distributed to service providers, faith based groups, law enforcement and public health personnel, libraries, public assistance programs, schools, human services and other organizations, and directly to neighbors attending CHIP events.

Homeless Management Information System (HMIS)

The Homeless Management Information System (HMIS) continues to be an effective tool for managing services provided to homeless neighbors in Marion County. This is a network of 37 agencies representing more than 100 individual programs (including food and clothing pantries, community centers, shelters and housing providers) serving over 15,000 individuals. Nearly 8,000 new individuals, including children, were added to the HMIS during 2010. During 2010 we doubled our efforts to ensure the quality of the data. Because of those data quality efforts, the City of Indianapolis was able to complete four out of seven categories of the Annual Homeless Assessment Report (AHAR) for the first time. The AHAR is a voluntary report submitted to HUD which uses administrative data to produce a national report on homelessness by integrating data from across the country.

CHIP staff conducted 24 formal HMIS trainings and many more trainings that were tailored to specific agencies and programs. Training included basic computer skills, HMIS standards, security measures, software uses, reporting and data quality. All end users are required to attend training and demonstrate a certain level of competency with the software before they are issued a user license.

Outreach teams continue to enter data on the individuals they serve on the streets of Indianapolis. Through the use of this data, we are better able to understand and gauge the number of encounters it may take an outreach worker to engage a homeless individual into services and/or treatment. Significant progress has also been made in integrating data from the Wheeler Men's Mission, and we are working with their software vendor to make changes that will make it possible for other missions across the country to share data in their continuums. Looking forward, we are working on a pilot program using biometrics such as finger print scans to log bed nights and meals at an emergency shelter, with the goal of freeing up valuable staff time for more intensive case management.

The Homeless Prevention and Rapid Re-housing Program (HPRP)

Supported by the 2009 federal stimulus, HPRP provides emergency funding to social service agencies to assist individuals and families at risk of homelessness to maintain their homes or to be rapidly re-housed after entering shelter. CHIP was tasked with integrating the required data management components into the continuum's Homeless Management Information System (HMIS), training new users in data collection, performing data quality audits and generating



reports to show how funding was used and in what ways it supported homeless prevention efforts in the city. The HPRP program ended its first year on September 30, 2010. The prevention programs served 490 households, representing 1,271 individuals, and the rapid re-housing programs served 402 households, representing 751 individuals. With United Way of Central Indiana, we submitted the Annual Performance Report to the City of Indianapolis and the State of Indiana in January 2011.

Technical Assistance, Trainings & Evaluations

CHIP continues to conduct evaluations of programs funded by the 2007 Targeted Initiative Fund grants. The transitions in place (TIP) model program evaluation concluded that a transition in place program could work for families with low barriers to stability. Other evaluations currently in process include the awareness campaign, Trusted Mentors adult mentoring program, Holy Family Shelter (which will include a focus on gaps in services for people who do not speak English as their first language), and evaluation of the *Blueprint*.

CHIP provided capacity building technical assistance to more than five organizations in 2010. Most of this assistance focused on helping improve organizational infrastructure such as board development or fiscal management. Technical assistance to IHN resulted in an ESG grant proposal to the City which was awarded funding for 2011. Our partnership with the Central Library has helped them better serve their patrons who are homeless through collaborations with street outreach programs and other services targeted to people who are homeless and patrons of the library. We conducted two project development forums to increase housing support and new project partnerships.

In 2010, CHIP facilitated the creation of *Consensus Standards for Community Outreach*. Homeless outreach teams from eight different agencies, in conjunction with the IMPD, collaborated on consensus standards for homeless outreach and engagement. The City is currently reviewing those standards for endorsement and recognition as a best practice. In addition, the Indy Dream Center worked with the IMPD and other community stakeholders to develop a training curriculum for outreach workers, new police officers, and others who provide outreach to or encounter unsheltered homeless. The curriculum encompasses and coordinates public safety, public health, proper data collection and outreach. The first three-day training session in October was attended by 50 individuals and was evaluated as a very positive experience by most attendees. CHIP plans to coordinate future trainings.

Community Outreach Task (COT) Force

The Marion County Mental Health Court and Indianapolis Metropolitan Police Department (IMPD) partnered in 2009 to provide a homeless mental health outreach collaborative called the COT Force. In addition to representatives from IMPD and the courts, key staff from 16 social service agencies working with homeless neighbors participate in the task force. This group works together to better serve individuals with mental illness by reviewing current practices, coordinating and applying existing resources to serve specific clients and identifying long-term resources to cultivate for homeless mental health outreach. In 2010, the COT Force identified 41 people to work with who are homeless, have a high number of law enforcement encounters and mental health and/or substance abuse issues. Of those 41 individuals, 16 people have been in treatment or off the street resulting in decreased arrests and public health costs. The COT Force received a 2010 Blueprint Champion

Award recognizing their effective partnership and positive intervention for individuals suffering with mental health and/or substance abuse issues.

Community Awareness Campaign

The Community Awareness Campaign CHIP initiated in October 2008 continued to expand throughout 2010. In January, we launched our new website utilizing videos, personal stories, and action steps to help the community become more involved in ending homelessness through donations of time and resources. We released six new videos and distributed various awareness messages, and we participated in dozens of speaking opportunities at and/or provided resources to clubs, organizations, churches, high schools, colleges, prisoner re-entry programs, service fairs, and partner trainings. In 2010, CHIP was mentioned or appeared in an interview to address issues of homelessness and promote the *Blueprint* nearly 30 times in print, TV, and radio media. Other awareness activities/events included the following:

- **Beyond Perceptions - Homelessness:** CHIP helped to promote this program of the Indianapolis Art Center that uses artistic expression, conversation and journaling by local high school students and clients of homeless shelters to explore the stereotypes and myths surrounding the issue of homelessness. The opening night reception on May 7 also included a panel discussion for members of IndyHub and Lacy Leadership Association.
- **National Hunger and Homelessness Awareness Week:** Held the week of November 15-21, CHIP partnered with the IUPUI Center for Service Learning to host a panel discussion on homelessness and a service fair.
- **Annual Meeting:** Guest speaker Mayor Greg Ballard talked about public safety partnerships, the engagement center, youth homelessness, and prevention initiatives.



The Albert G. and Sara I. Reuben Engagement Center

In 2008 and 2009, CHIP laid the foundation for an Engagement Center through pre-development studies, involvement of local public and private leadership, and soft commitments of capital and operations funding. In 2010, CHIP received \$52,000 from the Marion County Housing Trust Fund to advance the pre-development work resulting in architectural renderings, cost modeling and site evaluation and analysis on viable properties that could serve as locations for the Center. In March of 2011, representatives of the Estate of Sara I. Reuben announced a capital contribution in the amount of \$750,000 for the center. Health and Hospital Corp. of Marion County and Midtown CMHC have expressed an interest in providing operational support for this community initiative. The Engagement Center Task Force supported a development in two phases. Pending property availability and negotiations, implementation of existing plans calls for a 12-bed facility with an expansion to 50 beds within a year.

Housing Update

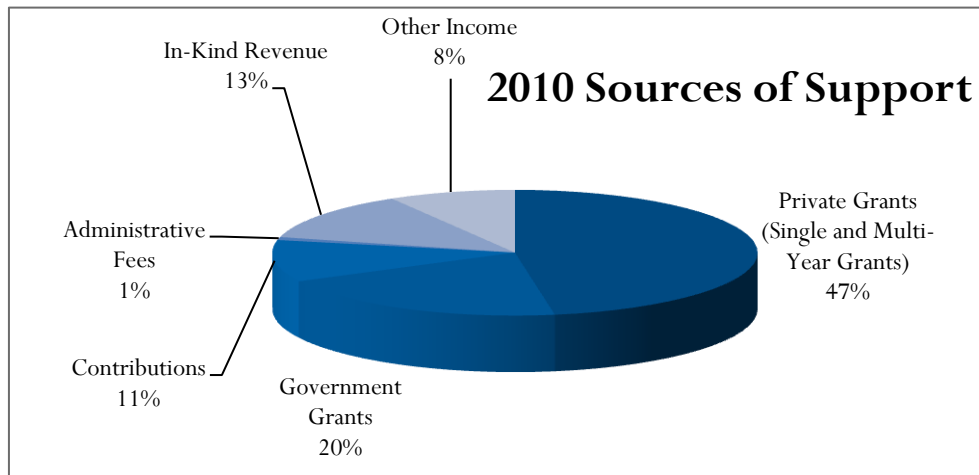
- **Housing Trust Fund:** Since 2006 the Marion County Low Income Housing Trust Fund has invested \$6.5 million into housing projects yielding 282 units of affordable housing.

- **Permanent Supportive & Transitional Housing:** The 2010 inventory indicates that there are currently 1,063 units of permanent supportive housing (including 826 units created after the *Blueprint* was adopted), and 438 units of transitional housing. There are another 128 units of permanent supportive housing and 28 units of transitional housing in the pipeline, meaning that they are scheduled to be developed and come on line prior to the end of the *Blueprint* period.

Advocacy Council

The Advocacy Council is made up of formerly and currently homeless individuals who meet once a month to discuss and impact issues of homelessness. In 2010, council members received professional training on public speaking; presented in classrooms at Ivy Tech and IUPUI and at community events; responded to the City's request for public comment on the use of federal funds; discussed policy positions on cuts in public transportation and library services; and began interfacing with service providers regarding intake and service procedures. 2010 members included: Patricia Chandler (Chair), Matt Hammond (Vice Chair), Lindsey Bacon, Kayona Bingham-Woodard, Barbara Campbell, Valerie Hogston, James Lewis, George Neal, Sue Reed, William Ross, Bill Schwartzkopf and Tami Smith.

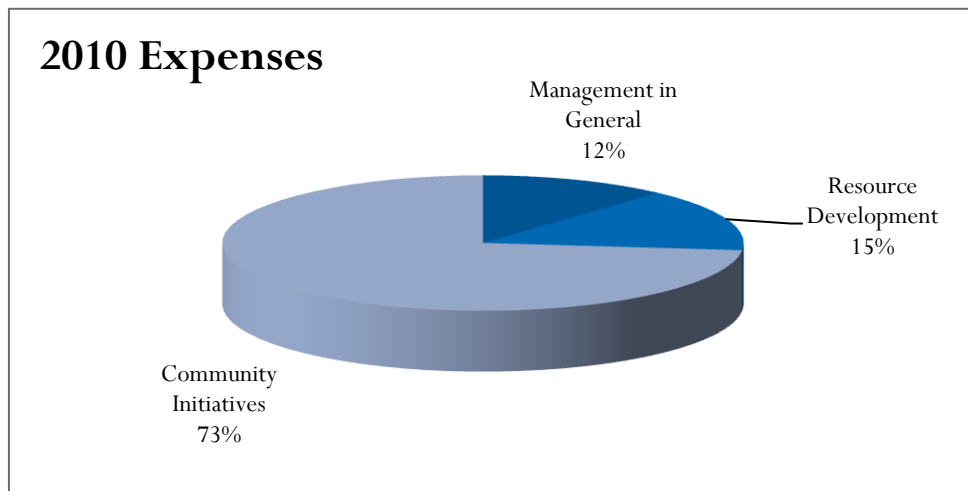
Financial Report*



Sources of Support

Private Grants (<i>Single and Multi-Year Grants</i>)	\$670,913**
Government Grants	284,355
Contributions	152,275
Administrative Fees	10,952
In-Kind Revenue	177,270
Other Income	120,441
Total 2010 Support	\$1,416,206

**Additionally, \$350,000 in private grants was received in late 2010 for 2011 support.



Expenses

Management in General	\$154,369
Resource Development	197,841
Community Initiatives	965,799
Total 2010 Expenses	\$1,318,009

*Audited

2010 Supporters

\$100,000 and above

- Lilly Endowment, Inc.

\$50,000 – \$99,999

- The Indianapolis Foundation, an affiliate of the Central Indiana Community Foundation
- The Glick Fund, a fund of the Central Indiana Community Foundation

\$5,000 – \$19,999

- Anthem Blue Cross & Blue Shield
- Christ Church Cathedral
- Fifth Third Bank
- Good Works Indiana Strengthening Families Micro-Grant
- Star Media Season for Sharing/Star Media
- HardingPoorman Group
- Health & Hospital Corporation of Marion County
- The Hoover Family Foundation
- Indianapolis Colts
- Sharon and Jim O'Brien
- PNC Bank
- The Samarian Foundation

\$1,000 - \$4,999

- Anonymous
- Baker & Daniels LLP
- Barnes & Thornburg LLP
- Castleton United Methodist Church
- The Indianapolis Foundation, an affiliate of CICF
- City Real Estate Advisors, Inc.
- Dauby O'Connor & Zaleski, LLC
- Duke Energy
- The Duke Energy Foundation
- Eastern Star JEWEL Human Services
- Federal Home Loan Bank of Indianapolis
- Jeff Foster
- Garau Germano Hanley & Penington, P.C.
- HVAF of Indiana, Inc.
- Herman & Kittle Properties, Inc.
- IKON Office Solutions, a RICOH Company
- IU Medical Group
- Indiana Housing and Community Development Authority
- IUPUI Office of the Chancellor
- Indianapolis Housing Agency
- Indianapolis Neighborhood Housing Partnership
- Indianapolis Power & Light Company
- Jennifer Colt Knebel and Donald Knebel
- Joanne and Timothy Joyce
- Local Initiative Support Corp
- M&I Bank
- Marni McKinney Foundation
- Ann and Bill Moreau

- PR Mortgage & Investment Corp
- Planning Plus LLC
- Linda and Todd Sears
- Second Presbyterian Church
- Christine and Adam Shepard
- Somerset CPAs
- St. Vincent Hospital and HCC, Inc.
- Wells Fargo Foundation

\$500 - \$999

- Anonymous
- Busey Bank
- William Caskey
- Congregation Beth El-Zedeck
- Diana Hamilton and John Hammond III
- Harris Bank
- Lisa Harris
- Greg Henneke
- Krisztina and Kenneth Inskeep
- Rita and Mick Kidwell
- Langham Logistics
- Milestone Ventures, Inc.
- Partners In Housing Development Corp
- Warren "Tony" Rogers
- Tikijian Associates
- William Waltz

\$100-\$499

- Anonymous
- Jeff Abrams
- Natalie and Brent Auberry
- Lucinda and James Barkley
- Lindsey and Joe Baugh
- Annette and Fred Biesecker
- Bishop Chatard High School
- Jay Butler
- CICOA Aging & In-Home Solutions
- Tracey Elaine Callahan Burnett
- Barbara Campbell
- Moira Carlstedt
- Adam Chavers
- Tonya Combs
- Cripe Architects + Engineers
- Barbara Crosby
- Dayspring Center
- John DeLucia

- Rebecca and Russell Dean
- Mr. and Mrs. Thomas A. DiMartino
- Mary Dieter and Timothy McClure
- Nancy and Thomas Dinwiddie
- Sue Duvall Smith
- Epworth United Methodist Church
- Tod Esquivel, III
- Joshua Esslinger
- Fairbanks
- Nedra Feeley
- Kris Fruehwald
- Autumn and Andrew Gale
- Gennesaret Free Clinic
- Dr. Louise Goggans and Otis Goggans
- Grace Church
- Patricia Griffin and Lance Ratliff
- HealthNet Inc.
- Jennifer and Steve Hunt
- Patricia and Michael Hurst
- Indianapolis Art Center
- Insight Development Corp
- Norma and Michael Joyce
- Ronnie Katz
- Steve Kerr
- In memory of Iola Fabiani Kish, Ann and Bill Moreau
- Jon Laramore and Janet McCabe
- Katherine Lanman and Norman Lefstein
- Lumina Foundation for Education
- William Mays
- OfficeInitiative.com
- Jo Ann Morris
- NAMI Indianapolis
- Fred Nation
- Joseph Olson
- The REALTOR Foundation
- Regions Bank
- Robinson Community AME Church
- Salin Bank and Trust Company
- Second Starts
- Simon Youth Foundation
- Jeff Smulyan
- St. Luke's United Methodist Church
- St. Xenia Monastic Community
- Sharon Stark
- Cindy Starks

- In honor of Judi and Jim Starks, Cindy Starks
- Tonya Stewart
- Cheryl Sullivan and Frank Sullivan, Jr.
- Joanna and William Taft
- Trinity Episcopal Church
- Andrea and Lynn Tyler
- Rebecca VanVoorhis
- Jean Vance
- Marybeth Walker
- Wawasee High School FFA Chapter
- Johnathon Willey
- Carter Wolf
- Ned Zink

Up to \$99

- Anonymous
- Patricia and Gary Agnew
- Edward Alexander
- Lori Allen
- Frances Amos
- Mary Beight
- Pamela and Steve Benz
- Jeffrey Bercovitz
- Megan and James Booth
- Jo Ann Bule
- The Church of God of Prophecy
- Theodore Clark
- Community Action of Greater Indianapolis
- Daniel Crookshanks
- Carole Darst
- Mary Jo Thomas-Day and John Day
- Mary Dell'Aquila
- Mike Dilts
- Jean and Paul Galanti
- In memory of Carl Gelfand, Ann and Bill Moreau
- Linda Gracia
- Janean Gray
- WorkOne Indianapolis
- Douglas Hairston
- Sarah Hensley
- Irvington United Methodist Church
- John H. Boner Community Center
- Matthew Johnson
- In memory of Milton Johnson, Ann and Bill Moreau
- Cheryl and Steven Karn

- In memory of Carol Stockard Kuprijanow, Ann and Bill Moreau
- Kristy Lombardo
- Lisabeth Luther
- The Michael Group, Inc.; Praise Promos
- Rebecca and Frank Miller
- Michelle Milliken
- Mary Jo and Robert Wayne Moss
- Mutual of America Life Insurance Company
- Kelly and Alfred Peckham, Jr.
- Sue Reed
- Christine Reynolds
- Michael Runyan
- Joanne Sanders
- Jerry Sedam
- Geoffrey Slaughter
- Trusted Mentors
- Toscha Wilkins
- Shawn Windle
- Gwen Woodard
- Donna Yancey

Other direct support of Community Initiatives

- City of Indianapolis/Homeless Management Information System
- United Way of Central Indiana, Inc./Various Community Initiatives
- Chip in at the Box/Various Community Initiatives

In-kind support

- A Classic Rental, Inc.
- Bebe Paluzza
- Best Buy – Brickyard
- Black Tie Courier
- Frank Bradford
- Carmel United Methodist Church
- Chick-fil-A
- Circle Centre Mall
- City of Indianapolis
- Correctional Industrial Facility’s PLUS Program
- Discovery Toys
- Excel Academy of Cosmetology
- First Samuel Baptist Church
- George Fern Company
- HardingPoorman Group
- Ray Hilbert
- Hospitality & Marketing LLC
- IKON Office Solutions, a RICOH Company

- Indiana Convention Center and Lucas Oil Stadium
- Indiana Minority Health Coalition
- Indiana Pacers
- IndyGo
- International Wine Markets, Inc.
- IUPUI Solution Center
- Jacquie's Gourmet Catering
- KinderCare Learning Centers
- Levy Restaurants
- Markey's Audio Visual
- MCL Restaurant & Bakery – Arlington
- The Michael Group, Inc.
- Michelle Milliken
- Printing Partners
- SmartCity
- SPG Graphics
- Sprint
- State of Indiana, Office of Information Technology
- Table Tops for Tots!
- Traders Point Christian Church
- Washington Square Mall

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Pacers Sports and
Entertainment

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State Representative

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Past Chair**

Controller
Office of Attorney General

(As of 12/31/10)

2010 CHIP Staff

Michael Butler, Autumn Gale, Emily Hervey, Jen Hunt, Michael Hurst, Timothy C. Joyce, Michelle Milliken, Kelly Peckham