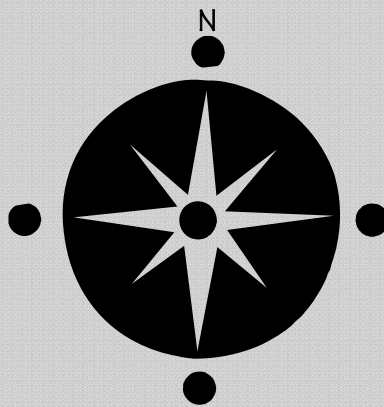

HANDBOOK OF HELP



A resource guide for
those facing homelessness



A 2010 publication of the
Coalition for Homelessness
Intervention and Prevention
(CHIP)

www.chipindy.org

HANDBOOK OF HELP

A resource guide for those facing homelessness,
including where to go and how to get help.

Need help?

CONNECT2HELP

Call 2-1-1

2-1-1, the Connect2Help number, connects you with a variety of social services you may need. Connect2Help's trained staff will answer your call 24 hours a day and assist you with the agency contact information that can best help you.

Calling from a **cell phone**? Call **(317) 926-4357** instead of 2-1-1.

TTY users in Central Indiana can access Connect2Help by calling 7-1-1 and asking the relay operator to call (317) 926-4357.

Visit **www.IndianaHousingNow.org** for information about affordable housing options available in the Indianapolis area or call toll-free 877-428-8844.

CRISES AND HOTLINES

Type	Organization	Phone #	Page #
Other	Adult Abuse Hotline	800-992-6978	N/A
MH/Substance	Adult & Child Mental Health Center, Inc.	877-882-5122	38
MH/Substance	Aspire, Indiana	877-574-1254	39
MH/Substance	Aspire, Indiana Crisis	800-560-4038	N/A
Other	Child Abuse Hotline	800-800-5556	N/A
MH/Substance	Crisis and Suicide Intervention Service	800-273-TALK	39
MH/Substance	Cummins Behavioral Health Crisis Line	888-244-6083	40
MH/Substance	Gallahue Crisis Line	800-662-3445	40
MH/Substance	Gallahue Mental Health	866-621-5719	40
Multi-Service Center	Homeless Youth Crisis Hotline (Outreach, Inc.)	877-686-3818	43
Domestic Violence	IN Coalition Against Domestic Violence Crisis Line	800-332-7385	46
Other	IndyGo	317-635-3344	N/A
Other	Mother Baby Health Line	317-221-BABY	29
MH/Substance	Trevor Project Helpline	800-488-7386	41
Veterans	Veterans' Suicide Hotline	800-273-TALK	50

*MH—Mental Health

INTRODUCTION

The Coalition for Homelessness Intervention and Prevention (CHIP) produces the Handbook of Help to serve as a quick reference guide for those in immediate need of shelter or supportive services. This is not a comprehensive listing of all services available in Indianapolis, but includes many of the easily accessible resources available. To learn about additional resources, please call 211.

EXPLANATION OF KEY TERMS

Inpatient vs. Outpatient Care: refers to whether a treatment facility, such as a hospital, provides overnight stay and provisions (inpatient care) or not (outpatient care).

Food Pantry vs. Meal Program: food pantries provide groceries to take with you, while meal programs provide one prepared meal.

Referral: a recommendation you receive (either on paper or by telephone) from a social service agency verifying who you are and your need for help.

Sliding Scale: some service providers charge for their services and the sliding scale takes a client's income into consideration causing a possible reduction of fee costs.

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CLOTHING PANTRIES

Bethesda Missionary Baptist Church

639-9029 : 234 W. Ray St.

(2 Blocks south of W. McCarty St. & Church St.)

Hours: Mondays (6:30 PM)

Required: No requirements.

Brightwood Community Center

546-8200 : 2410 N. Station St.

Hours: Monday, Tuesday (10:00 AM to 2:00 PM),

Tuesday, Wednesday (5:00 PM to 7:00 PM)

Required: Photo ID

Center Township Trustee, Marion County

633-3610 : 863 Massachusetts Ave.

Hours: Monday–Friday (7:00 AM to 3:00 PM)

Services: Emergency assistance with job uniforms for new employment while waiting to receive first paycheck.

Required: Written statement from employer with job uniform requirement. Must be at least 18 years with Social Security Card and photo ID.

Central Christian Church

635-6397 : 701 N. Delaware St.

(Door #2 faces Ft. Wayne Ave.)

Hours: Monday (10:00 AM to Noon; closed holidays)

Required: Photo ID

CLOTHING PANTRIES

Crisis Office of Catholic Charities

236-1556 : 1435 N. Illinois St.

Hours: Monday—Thursday (10:00 AM to Noon and 1:00 PM to 3:00 PM)

Required: Photo ID or document with your name on it. Must arrive before opening time to be served.

Fletcher Place Community Center

636-3466 : 1637 Prospect St.

Hours: Monday—Thursday (9:00 AM to Noon)

Services: Clothing, hygiene products, blankets, sleeping bags, new underwear and socks.

Required: Photo ID

LBC Community Center

217-1409 : 709 S. Lynhurst Dr.

Hours: Call for an appointment.

Services: Clothing and household items.

Maternity Outreach Ministry

891-2130 : 1325 N. German Church Rd.

(Yellow house next to Heather Hills Baptist Church)

Hours: Monday (9:00 AM to Noon), Tuesday (5:30 PM to 7:30 PM), Saturday (9:00 AM to Noon); closed holidays

Services: Children's clothing sizes infant—child 6, diapers and maternity clothes.

Preferred: Photo ID and must arrive at least one hour before closing.

CLOTHING PANTRIES

Meridian Pregnancy Center

926-9177 : 3266 N. Meridian St., 1st floor

Hours: Monday–Friday (9:30 AM to 4:00 PM)

Services: Children’s clothing sizes infant–2T, diapers and maternity clothes.

Required: Photo ID and must be the parent/legal guardian of an infant to pick up items. Call to schedule an appointment; no walk-ins.

Metro Baptist Center

687-0075 : 952 N. Pennsylvania St.

Hours: Tuesday, Thursday (10:00 AM to 1:00 PM)

Required: Photo ID and Social Security Card for each dependent.

Outreach, Inc.

951-8886 : 2822 E. New York St.

Only for young adults ages 24 and under, please call for an appointment.

Wheeler Mission Clothing Room

687-6795 : 245 N. Delaware St.

(Enter through shelter’s main entrance)

Hours: Monday, Thursday (6:00 PM)

Services: Men’s clothing only.

Required: Photo ID

EMERGENCY SHELTERS

For Youth Only: 18 Years or Younger

Children's Bureau Children's Shelter
634-5050 : 1575 Dr. Martin Luther King, Jr. St.

General: For youth (boys & girls) newborn–17 years;
please call 24 hours/day for availability.

Required: Must have parent/legal guardian permission to
stay at the shelter.

Stopover, Inc.
635-9301

General: For youth (boys & girls) ages 13–17; please call
24 hours/day for emergency shelter and/or
counseling.

Required: Must have parent/legal guardian permission to
stay at the shelter.

For Married or Unmarried Couples with Children or Single Adults (Male or Female) with Children

Dayspring Center
635-6780 : 1537 N. Central Ave.

General: Intakes done 24 hours/day.

Required: State ID or Driver's License

Interfaith Hospitality Network
261-1562 : 1850 N. Arsenal Ave.

General: Intakes done 8:00 AM to 5:00 PM 7 days/week.

Required: State ID or Driver's License

EMERGENCY SHELTERS

For Married Couples (with or without children) or Single Adult Females (with children and/or pregnant)

Holy Family Shelter

635-7830 : 907 N. Holmes Ave.

General: Phone intakes only; please call Monday–Sunday (7:00 AM to 8:00 PM).

For Single Females (with or without children)

Queen of Peace Shelter

916-6753 : 2424 E. 10th St.

General: Call ahead for availability. Intakes done 3:30 PM to 4:30 PM daily except Thursday.

Required: Must be sober. Boys must be 5 years or younger.

The Salvation Army Social Service Center

637-5551 : 540 N. Alabama St.

General: Intakes done 24 hours/day.

Required: Photo ID and must pass a drug test.

Wheeler Mission Center for Women and Children

687-3630 : 3208 E. Michigan St.

General: Must call ahead Monday–Friday (10:00 AM to 2:00 PM).

Required: Boys must be 12 years or younger.

EMERGENCY SHELTERS

For Single Adult Men

Good News Mission

638-2862 : 2716 E. Washington St.

General: Employed persons must pay up front \$80/week and unemployed persons must work 5 days/week at the mission. Contact Good News if your income is not enough to meet the \$80/week. Intakes done daily from 2:00 PM to 6:00 PM.

Required: Photo ID, must pass a breathalyzer prior to admission, agree to random drug testing and attend chapel services while staying at the mission.

Wheeler Mission

687-6795 : 520 E. Market St.

General: For men at least 18 years or older. Limited number of beds available for sex offenders who meet certain criteria (call for details). Daily intake from 8:00 AM to 4:00 PM. Day Room open year-round.

Required: Attendance at chapel service or elective classes. Identification preferred.

EMPLOYMENT SERVICES

American Business Corporation Job Corps
217-1271/866-204-2538 : 222 E. Ohio St., Suite 500

Hours: Call for an orientation.
General: Must be 16-24 years and drug-free.
Services: GED preparation, job training, life skills classes, driver's education, room/board at Job Corps Center with fellow Job Corps participants.

American Indian Center
917-8000/800-745-5872 : 2236 E. 10th St.

Hours: Call ahead for an appointment.
General: Must have a written document with your state or federally recognized tribal connection.
Services: Career counseling, training and placement.

Asian Help Services
924-4827 : 609 E. 29th St.

(Broadway United Methodist Church)
Hours: Monday–Friday (9:30 AM to 5:30 PM); call ahead for an appointment.
General: Must be Asian or Asian American; services available in Korean and Japanese.
Services: Assistance with job search and preparation.

Christamore House
635-7211 : 502 N. Tremont Ave.

Services: Training in job readiness, assistance with job search and placement, youth job training and college readiness and employment assistance for ex-offenders.

EMPLOYMENT SERVICES

Crisis Office of Catholic Charities

236-1556 : 1435 N. Illinois St.

Hours: Monday—Thursday (10:00 AM to Noon and
1:00 PM to 3:00 PM)

Services: Free week-long bus pass for a new job only.

Required: Photo ID or document with your name on it and
verification of new employment.

Fathers and Families Center

921-5935 : 2835 N. Illinois St.

Hours: Call to sign up for classes.

General: For fathers 28 years and younger.

Services: Assistance with interviewing techniques, résumé
preparation, job search and networking and
parenting classes.

Fletcher Place Community Center

636-3466 : 1637 Prospect St.

Hours: Call ahead to make an appointment.

Services: GED preparation, computer and life skills
classes.

Forest Manor Multi-Service Center

545-1204 : 5603 E. 38th St.

Hours: Call ahead to schedule an appointment.

Services: 2-week job readiness training program (interview
skills, résumé writing and goal setting).

EMPLOYMENT SERVICES

Goodwill Industries

524-4313 : 1635 W. Michigan St.

Hours: Monday–Friday (8:00 AM to 5:00 PM)

Services: Use of a computer resource room and multiple job training and placement programs, including a program for ages 55 and older and those with disabilities.

Hawthorne Community Center

637-4312 : 70 N. Mount St.

Hours: Call to register for classes.

Services: English as a Second Language classes (three times daily)

Hope International Ministries

644-3044 : 1205 E. New York St.

Hours: Call ahead for an appointment.

Services: Vocational and Adult Literacy Education, computer and sewing training.

Required: Referral for services (may use the Handbook of Help as a referral).

Indianapolis Public Schools - GED Office

226-4536 : 1301 E. 16th St., Room 214

(Hope Education Center, Formerly School 26)

Hours: Call for locations and class schedules.

Services: Day and evening classes for Adult Basic Education, GED preparation, English as a Second Language and Adult Literacy Education.

EMPLOYMENT SERVICES

Indianapolis Urban League

693-7603 : 777 Indiana Ave.

Hours: Call for information on upcoming workshops.

Services: Job readiness training and job search assistance.

IndyPendence Career Development Center

524-6782 : 222 E. Ohio St., Suite 300

General: For women ages 16-24.

Services: Vocational training and GED preparation.

La Plaza

890-3292 : 8902 E. 38th St.

Hours: Call for available job listings.

General: For Latino persons only (staff speaks English and Spanish).

Services: Job listings available.

Mary Rigg Neighborhood Center

639-2792 : 1920 W. Morris St.

Hours: Monday, Wednesday (9:00 AM to 11:30 AM),
Thursday (6:30 PM to 8:30 PM)

Services: Job Club (help with résumé writing, job search and completing employment applications)

Martin Luther King, Jr. (MLK) Multi-Service Center

923-4581 : 40 W. 40th St.

Services: 7-week job readiness training program including résumé writing, computer skills, time management, interview skills, budgeting, financial literacy, credit repair and job search.

EMPLOYMENT SERVICES

Second Helpings

632-2664 : 1121 Southeastern Ave.

Services: 10-week culinary job training program.

United Northeast Community Development Corp.

546-6240 : 3636 E. 38th St.

Services: Individualized computer training
Monday–Friday (8:00 AM to Noon);
Drop-in computer use
Monday–Friday (Noon to 5:00 PM)

United States Department of Labor

866-487-2365 : TTY 877-889-5627

General: English and Spanish
Services: Provide information for local and national
programs offering job training and unemployment
assistance.

Vocational Rehabilitation Services

921-3825/877-715-5296 : 3737 N. Meridian St., Suite 102

Hours: Monday–Friday (8:00 AM to 4:30 PM); call or
walk in for an appointment.

General: For persons with a physical or mental impairment.

Services: Job training, placement and rehabilitation
technology (assistive devices and services).

WorkOne East

358-4500 : TTY 317-358-4535 : 2525 N. Shadeland Ave., Ste C-3

Hours: Monday–Wednesday, Friday (8:00 AM to 4:30
PM), Thursday (10:00 AM to 4:30 PM)

EX-OFFENDER RE-ENTRY ASSISTANCE

Notes on Re-entry Assistance

In addition to the agencies listed below, there are Community and Multi-Service Centers listed in this Handbook that have programs designed for ex-offenders as well.

Apollo 13 Re-entry Success

358-4507 : 151 N. Delaware St., Suite 1000

General: Must be 18-29 years and an ex-offender released from prison in the last 60 days returning to Marion County from state prison. Call for an initial evaluation.

Services: Job readiness training, career counseling, job placement and follow up services for job support.

Indianapolis Urban League

693-7603 : 777 Indiana Ave.

Hours: Call ahead to attend orientation.

General: Must be 18-40 years and have been released from prison within the last three years without a violent or sexual felony charge.

Services: Job readiness training, career counseling and assistance with job search.

PACE/OAR

612-6805 : 2855 N. Keystone Ave., Suite 110

Hours: Call ahead to attend orientation. Orientation is every Monday at 9:45 AM.

General: For ex-offenders with a felony.

Services: Job readiness classes and job search assistance.

FOOD PANTRIES

*Please note hours of operation before visiting food pantries and take all requirements with you. It is also recommended you arrive earlier than a food pantry's opening to ensure you receive services.

Brightwood Community Center
546-8200 : 2410 N. Station St.

Hours: Monday, Tuesday, Thursday, Friday (9:30 AM to Noon)

Required: Photo ID

Cathedral Kitchen of Sts. Peter & Paul Cathedral
632-4360 : 1350 N. Pennsylvania St.

Hours: Tuesday, Thursday (10:00 AM to 11:00 AM)

Required: No requirements.

Central Christian Church
635-6397 : 701 N. Delaware St., Door #1

(Faces Ft. Wayne Ave.)

Hours: Last Saturday of each month (11:00 AM to Noon)

Required: No requirements.

Chapel Rock Christian Church
247-9739 : 2020 N. Girls School Rd.

Hours: First and third Thursday of every month
(5:30 PM to 7:00 PM)

Required: Photo ID

Preferred: Proof of address

FOOD PANTRIES

Community Caring and Sharing Inc.

243-8023 : 2830 S. Holt Rd.

Hours: Tuesday, sign in at 9:30 AM.

Required: Photo ID

Crisis Office of Catholic Charities Indianapolis

236-1556 : 1435 N. Illinois St.

Hours: Monday–Thursday (10:00 AM to Noon and
1:00 PM to 3:00 PM)

Required: Photo ID or document with your name on it.
Arrive before opening to be served.

Eastern Star Jewel Human Services

591-5050 : 5750 E. 30th St.

Hours: Monday, Tuesday, Friday (9:00 AM to 2:00 PM),
Thursday (1:00 PM to 6:00 PM)

Required: Photo ID, Social Security Card for all members
of household.

Forest Manor at Kennedy King Park

327-7008 : 601 E. 17th St.

Hours: Monday–Friday (9:00 AM to Noon)

Required: ID of some type (preferably photo ID); call ahead
to make sure the case manager is available.

Hawthorne Community Center

637-4312 : 70 N. Mount St.

Hours: Tuesday, Thursday (1:30 PM to 3:00 PM)

Required: Photo ID

FOOD PANTRIES

Olive Branch Christian Church

783-6136 : 101 E. Raymond St.

Hours: Tuesday (11:00 AM to 1:00 PM)

Required: Any identification, photo ID preferred

Promiseland Christian Community Church

924-0855 : 802 Edgemont Ave.

Hours: Tuesday (4:00 PM)

Required: Any Identification

Mary Rigg Neighborhood Center

639-6106, ext. 208 : 1920 W. Morris St.

Hours: Tuesday (10:00 AM to 1:00 PM), Thursday (5:00
PM to 7:00 PM), Friday (10:00 AM to 1:00 PM)

Required: Photo ID and Social Security Card

Mid-North Food Pantry

924-7900 : 3333 N. Meridian St.

Hours: Monday, Wednesday, Friday (10:00 AM to 1:00 PM)

Preferred: Photo ID

MLK Multi-Service Center

923-4581 : 40 W. 40th St.

Hours: Friday (10:30 AM to 3:00 PM)

Required: Photo ID and Social Security Card

New Jerusalem Church

541-0174 : 5415 E. 34th St.

Hours: Saturday (9:00 AM to Noon)

Required: No requirements.

FOOD PANTRIES

Rainbow House

916-9952 : 1866 Dexter St.

Hours: Tuesday, Thursday (9:00 AM to 10:30 AM)

Required: Call ahead to check hours.

HEALTHCARE: HIV AND OTHER STDs

Bethlehem House

920-1519 : 130 E. 30th St.

(Mapleton Fall Creek Multi-Service Center)

Hours: Monday, Tuesday, Thursday, Friday (8:00 AM to 5:00 PM), Wednesday (1:00 PM to 5:00 PM)

Services: Case management and counseling for HIV-positive individuals.

Required: Referral from social service provider.

Fees: Free

Bell Flower Clinic

221-8300 : 1101 W. 10th St.

Hours: Call for hours and availability.

General: For 14 years and older, parental consent not required.

Services: Confidential testing for a variety of sexually transmitted infections for residents 14 years and older, pre- and post-test counseling and treatment available.

Fees: \$10, may be waived.

Concord Neighborhood Center

637-4376 : 1310 S. Meridian St.

Hours: Monday–Friday (9:00 AM to 5:00 PM); call or walk in to make an appointment.

Services: HIV case management

Fees: Free

HEALTHCARE: HIV AND OTHER STDs

Damien Center

632-0123 : 26 N. Arsenal Ave.

Hours: Monday (9:00 AM to 5:00 PM), Tuesday (9:00 AM to 7:00 PM), Wednesday (11:00 AM to 5:00 PM), Thursday (9:00 AM to 7:00 PM), Friday (9:00 AM to 2:00 PM)

Services: Confidential HIV tests. For persons who are HIV-positive: case management, counseling, support groups, food, housing and legal assistance.

Fees: Free

Substance Use Outreach Services

221-4618 : 2951 E. 38th St.

(Parker Building)

Hours: HIV and STD testing hours: Monday (9:00 AM to 7:00 PM), Tuesday–Thursday (9:00 AM to 5:00 PM), 20-Minute Rapid Results HIV Test Thursday (1:00 PM to 3:30 PM).

Services: Information and referral to times and locations for all Marion County Health Department HIV and STD testing sites, free HIV and STD tests and free condoms. For persons who are HIV-positive: case management and HIV counseling.

HEALTHCARE: MEDICAL

Eye Care Community Outreach

321-1424 : 501 Indiana Ave.

- Hours: Monday–Friday (8:30 AM to 5:00 PM)
General: For uninsured, low-income persons at least 18 years. Call to find out if you are eligible and complete an application over the phone.
Services: Free eye exams and eyeglasses.

Gennesaret Dental and Wellness Center

955-0217 : 725 N. Pennsylvania St.

- Hours: Monday–Friday (8:00 AM to Noon and 1:00 PM to 4:00 PM)
General: Dental services are for adults only.
Required: Proof of income, if applicable.

Gennesaret Free Clinic

262-5645

- Hours: Call for open clinic times and locations.

Good Samaritan Health Clinic

638-2862 : 11 Eastern Ave.

- Hours: Monday, Tuesday (9:00 AM to 5:00 PM), Thursday (9:00 AM to 7:00 PM); call or walk in to schedule an appointment.
General: For persons without health insurance.
Services: General medical care from family doctors.
Fees: Free doctor visits; cash only for medicine and lab tests.

HEALTHCARE: MEDICAL

HealthNet People's Dental Center

782-2126 : 2340 E. 10th St.

Hours: Monday, Tuesday (8:00 AM to 5:00 PM),
Wednesday (11:00 AM to 8:00 PM), Thursday,
Friday (8:00 AM to 5:00 PM)
Fees: Sliding scale based on income.

HealthNet People's Health Center

633-7364 : 2340 E. 10th St.

Hours: Monday, Tuesday (8:00 AM to 4:30 PM),
Wednesday (Noon to 7:30 PM), Thursday,
Friday (8:00 AM to 4:30 PM)
General: Spanish interpretation available.
Services: Family practice, vision care, mental health
counseling and treatment, foot care,
pediatrics and women's health and pregnancy
exams and care.
Fees: Sliding scale based on income. Free Pregnancy
tests and confidential HIV, Syphilis and
Hepatitis C tests.

Homeless Initiative Program (HIP)

931-3055 : 1835 N. Meridian St.

Hours: Various times at multiple locations; call for
details.
Services: Visits with healthcare professionals for a
variety of health problems.
Fees: Free

HEALTHCARE: MEDICAL

Shalom Health Care Center

291-7422 : 3400 N. Lafayette Rd., Suite 200

Hours: Monday–Wednesday (7:30 AM to 5:00 PM),
Thursday (9:00 AM to 7:00 PM), Friday (7:30
AM to 1:00 PM) and the first and third Saturday
of each month (7:30 AM to 1:00 PM); call for an
appointment.

Services: Primary healthcare

Fees: Sliding scale based on income.

Wishard Memorial Hospital

639-6671 : Emergency Room : 1001 W. 10th St.

Hours: 24 hours/7 days a week

GOVERNMENT AID/IDENTIFICATION

To get a Birth Certificate:

Marion County Health Department
221-2400, ext. 0 : 3838 N. Rural St.

Hours: Monday, Tuesday, Thursday, Friday (8:00 AM to 5:00 PM), Wednesday (9:00 AM to 7:00 PM)

Other: If you were born outside Marion County, schedule an appointment with a case manager for further assistance.

If you were **born in Marion County**, take \$10 and one of the following forms of ID to the Marion County Health Department to fill out an application:

- State ID
- Military ID
- Passport
- Department of Correction Card (within 6 months of release)
- School ID with photo and signature on the card (from current school year only)

If you have none of the above ID, someone can apply with you with his/her proper ID from the list above. This person could be your:

- Parent
- Legal guardian (with legal guardian paperwork)
- Grandparent
- Spouse
- Sibling over 21 years
- Child over 21 years

GOVERNMENT AID/IDENTIFICATION

To get a State ID:

Take the following documents to any Bureau of Motor Vehicles License Branch during business hours:

- Birth Certificate or US Passport
- Social Security Card
- 2 proofs of Indiana residency, such as a bank statement, government document (if you are homeless, you can provide a letter from a shelter or social service agency that is willing to accept mail for you).
- Immigration documents if you are a foreign national.

Fees: \$13 for state SecureID card. The non-SecureID card is free if you are getting it for voting purposes.

The License Branch closest to downtown:

888-692-6841 : 1400 Madison Ave. : www.in.gov/bmv

Hours: Tuesday (8:30 AM to 7:00 PM), Wednesday–
Friday (8:30 AM to 5:00 PM), Saturday
(8:30 AM to 12:30 PM)

GOVERNMENT AID/IDENTIFICATION

To get Food Stamps, Medicaid or TANF (Temporary Assistance to Needy Families):

Visit a FSSA (Family and Social Services Administration) office nearest to you and complete an application. There is one combined application for all programs. Call 2-1-1 to find the FSSA office closest to you.

Downtown FSSA office

233-3328/800-772-1213 : 863 Massachusetts Ave.

(3rd floor)

Hours: Monday–Friday (7:30 AM to 4:00 PM)

To apply for affordable health insurance:

Healthy Indiana Plan (HIP)

877-GET-HIP-9

Hours: Call to find a location near you where you can apply.

Services: Affordable health insurance for low- to no-income persons who are not eligible for Medicaid; premiums based on income.

To apply for Women, Infants and Children (WIC) assistance:

Call the Mother Baby Health Line at 221-BABY to find a Marion County Health Department Clinic nearest to you to make an appointment to apply for WIC.

GOVERNMENT AID/IDENTIFICATION

To apply for a Social Security Card, Supplemental Security Income (SSI) or Social Security Disability (SSD):

Social Security Office

575 N. Pennsylvania St., Room 685

Hours: Monday–Friday (9:00 AM to 4:00 PM)

Required: Photo ID (this will be required for you to enter the building)

To get other Government Aid:

Make an appointment to see a case manager at one of the multi-service centers listed on page **42**.

LEGAL SERVICES

Homeless Legal Project of Indiana Legal Services

423-8909 : 1033 E. Washington St.

(Horizon House)

Hours: Monday—Friday (9:00 AM to 4:00 PM); walk in to sign up for services.

Services: Legal advice and representation for civil cases.

Indiana Civil Liberties Union

635-4059 : 1031 E. Washington St.

Hours: Monday—Friday (8:30 AM to 5:00 PM); call or walk in to file a complaint.

Services: Legal assistance with civil liberties issues against government agencies.

Indianapolis Legal Aid Society

635-9538 : 615 N. Alabama St., Room 122

(English Foundation Building)

Hours: Monday—Friday (9:00 AM to 5:00 PM); call or walk in to make an appointment.

Services: Legal assistance for family law issues (divorce, custody, child support), landlord/tenant issues and bankruptcy and civil issues.

Fees: Free to eligible low- to no-income individuals.

LEGAL SERVICES

Neighborhood Christian Legal Clinic 429-4131

- Hours:** Call 429-4158 for the times and locations for new client intakes. Arrive 15-30 minutes early for the walk-in time you select.
- General:** Assistance offered in Spanish and English.
- Services:** Legal assistance with civil issues. No assistance provided for divorce or criminal cases.
- Fees:** Legal advice is free; for a lawyer to take on your case, decisions are made based on your income and the availability of the lawyers.

MEALS

It is a good idea to take identification with you to service sites, as it may be required to access services.

Breakfast

Cathedral Kitchen of Sts. Peter and Paul Cathedral

632-4360 : 1350 N. Pennsylvania St.

Hours: Monday–Friday (8:45 AM to 10:00 AM)

Fletcher Place Community Center

636-3466 : 1637 Prospect St.

Hours: Tuesday, Thursday, Friday (8:45 AM to 9:45 AM)

IPS Summer Food Service Program

226-4772

Hours: Call for locations, times and starting dates.

General: Open to any person 18 years or younger in need. Serves free breakfast at various locations throughout the city during June and July.

Wheeler Mission Center for Women and Children

687-3630 : 3208 E. Michigan St.

Hours: 7 days/week (8:00 AM to 8:15; sign in for your free meal).

Required: For women and children only.

MEALS

Mid-Day Lunch

Bethel AME Church

634-7002 : 414 W. Vermont St.

Hours: Tuesday (Noon—sack lunch)

Greater St. Mark's Church

545-5673 : 5502 E. 38th St.

Hours: Tuesday (11:45 AM)

Horizon House

423-8909 : 1033 E. Washington St.

Hours: Saturday (Noon to 1:00 PM)

IPS Summer Food Service Program

226-4772

Hours: Call for locations, times and starting dates.

General: Open to any person in need 18 years or younger.
Serves free lunch at various locations throughout
the city during June and July.

National Christian Outreach, Compassion Center

784-3786 : 2616 Shelby St.

Hours: Monday—Saturday (10:00 AM to 1:00 PM); call for
availability on Sunday.

North United Methodist Church

924-2612 : 3808 N. Meridian St.

Hours: Tuesday, Thursday, Saturday (11:00 AM to Noon)

MEALS

Roberts Park United Methodist Church

635-1636 : 401 N. Delaware St.

Hours: Sunday (Noon–12:45 PM)

Tabernacle Presbyterian Church

923-5458 : 418 E. 34th St.

Hours: Monday, Wednesday, Friday (11:00 AM to
12:30 PM)

Tear Down the Walls Ministries

457-8974 : 1253 S. East St. (DAT House)

Hours: Bible study and lunch Wednesday and Friday
(Noon).

There is Hope Christian Church

644-3044 : 1205 E. New York St.

Hours: After 10:30 AM Sunday church services. After
7:00 PM Wednesday church services, groceries
only.

Required: Must attend church service to receive free lunch
and groceries.

Westminster Neighborhood Ministries

632-9785 : 445 N. State Ave.

Hours: Thursday (10:00 AM to 11:30 AM)

Wheeler Mission

687-6795 : 520 E. Market St.

Hours: Monday–Saturday (Noon to 12:45 PM; must
sign up for meal ticket upon arrival).

Required: For men at least 18 years.

MEALS

Wheeler Mission Center for Women and Children

687-3630 : 3208 E. Michigan St.

Hours: 7 days/week (Noon to 12:15 PM; sign in for your free meal).

Required: For women and children only.

Dinner

Bethesda Missionary Baptist Church

639-9029 : 234 W. Ray St.

(2 Blocks south of W. McCarty St. and Church St.)

Hours: Monday (6:30 PM— Bible study attendance encouraged from 5:30 PM to 6:30 PM), Tuesday (6:30 PM— provided by Second Baptist Church)

Required: No requirements.

CityView Christian Center

504-1959 : 1090 W. 23rd St.

Hours: Saturday (5:00 PM)

Required: Attendance at church service following meal.

Fletcher Place Community Center

636-3466 : 1637 Prospect St.

Hours: Monday, Wednesday (3:00 PM to 3:45 PM)

Outreach, Inc.

951-8886 : 2822 E. New York St.

Hours: Thursday (7:00 PM)

Required: For young adults ages 24 and under.

MEALS

The PourHouse

507-8982/866-814-8314 : 431 N. Meridian St.

(South steps of World War Memorial, facing Vermont)

Hours: Wednesday, Sunday (7:00 PM to 10:00 PM)
(community gatherings and sack lunch in all weather).

Required: For homeless persons at least 18 years
(absolutely no children).

Scott United Methodist Church

925-1997 : 2153 Dr. Andrew J. Brown Ave.

Hours: Thursday (5:00 PM to 6:30 PM)

Trinity House Chapel

698-6656 : 4330 E. Washington St.

Hours: Monday–Sunday (after 7:00 PM church
service to those who attend service).

Wheeler Mission

687-6795 : 520 E. Market St.

Hours: 7 days/week (5:00 PM to 6:00 PM; must
sign up for your free meal ticket 3:00 PM to
4:30 PM).

Required: For men at least 18 years.

Wheeler Mission Center for Women and Children

687-3630 : 3208 E. Michigan St.

Hours: Monday–Sunday (5:30 PM to 5:45 PM; sign
in for your free meal).

Required: For women and children only.

MENTAL HEALTH & SUBSTANCE ABUSE

In addition to services provided by the agencies, Emergency Shelters listed in the Handbook have treatment programs available for shelter residents.

Adult & Child Mental Health Center, Inc.
882-5122 : 8320 Madison Ave.

- Hours: Call 24 hours/day to schedule an appointment.
- Services: To persons at least 18 years: case management, mental health and/or addictions counseling, medication management, lessons in independent living skills and socialization. To persons 17 years and younger: case management, mental health counseling, medication management and transitional living program.
- Fees: Sliding scale based on income.

Adult Rehabilitation Center (ARC)
638-6585 : 711 E. Washington St.

- Hours: Monday–Friday (8:30 AM to 11:00 AM and 12:15 PM to 2:30 PM)
- General: For men at least 18 years in good physical health, free of intoxicating substances. Walk in to sign up for program.
- Services: Residential drug and/or alcohol addictions recovery program.
- Fees: Free

MENTAL HEALTH & SUBSTANCE ABUSE

Aspire, Indiana

574-1254 : (Formerly BehaviorCorp)

- Hours: Monday–Friday (8:30 AM to 4:00 PM); call for an appointment.
- General: For children and adults, including persons who are deaf.
- Services: Group and individual counseling for mental health and/or drug and alcohol addiction, medication management, residential programs, partial and full hospitalization, intensive outpatient treatment and case management.
- Fees: Sliding scale based on income.

Amber Woods Center

536-7100 : 1125 Brookside Ave., Suite I

(Formerly Community Addiction Services of IN - CASI)

- Hours: Monday–Thursday (9:00 AM to 8:30 PM), Friday (9:00 AM to 3:00 PM); call or walk in to schedule an assessment appointment.
- General: For adolescents and adults.
- Services: Counseling for alcohol, drugs, and/or gambling addictions.
- Fees: Accepts Medicaid and Hoosier Healthwise; sliding scale fee applied per visit.

Crisis and Suicide Intervention Service

251-7575

- Services: 24 hour crisis line providing over-the-phone counseling and contact information for mental health resources.

MENTAL HEALTH & SUBSTANCE ABUSE

Cummins Behavioral Health

247-8900 : 2345 S. Lynhurst Dr., Suite 205

Hours: Monday (8:00 AM to 8:00 PM), Tuesday–
Thursday (8:00 AM to 9:00 PM), Friday (8:00 AM
to 5:00 PM); call or walk in to schedule an
appointment.

General: For persons at least 5 years.

Services: Mental health, drug and/or alcohol addictions
counseling.

Fees: Sliding scale fee applied per visit.

Gallahue Crisis

621-5700 : 7165 Clearvista Way

(Community Hospital North Psychiatric Pavilion)

Hours: 24 hours/day

Services: Crisis intervention including emergency
assessment, information and referral and
evaluation for in-patient treatment.

Fees: Sliding scale based on income.

Gallahue Mental Health Services

621-5719

Hours: Monday–Friday (9:00 AM to 5:00 PM); call to
make an appointment.

Services: Case management, mental health and/or
addictions counseling and treatment.

Fees: Sliding scale based on income.

Midtown Community Mental Health Center

630-7791

Hours: Call 24 hours/day to schedule an appointment.

MENTAL HEALTH & SUBSTANCE ABUSE

Services: Mental health and addictions counseling and treatment.
Fees: Sliding scale based upon income.

Pathway to Recovery

926-8557 : 2135 N. Alabama St.

Hours: Monday–Wednesday (8:00 PM), Thursday (7:30 PM), Friday (10:00 PM), Saturday (11:00 PM)
Services: Dual support group (weekly support group for people struggling with mental health issues and/or drug or alcohol addictions) (Wednesdays 8:00 PM); 12-step meetings for persons overcoming drug or alcohol addictions.
Fees: Free

The Salvation Army Harbor Light Center

972-1450 : 2400 N. Tibbs Ave.

Hours: Call ahead for an assessment.
Services: In-patient detoxification services (2 to 10 days)
Fees: \$50 for initial admission, remaining charges are based on a sliding scale.

Trevor Project Helpline

866-488-7386

General: For gay, lesbian, bisexual, transgender, queer and/or questioning youth.
Services: 24 hour toll-free suicide crisis line providing over-the-phone counseling and national referral.

MULTI-SERVICE CENTERS

For All Ages

Homeless Initiative Program (HIP)

931-3055 : 1835 N. Meridian St.

Hours: Monday, Tuesday, Thursday (8:30 AM to 11:30 AM and 1:00 PM to 4:30 PM), Wednesday (1:00 PM to 4:00 PM), Friday (8:30 AM to 11:30 AM)

Veterans' Hours: Monday (9:00 AM), Thursday (1:00 PM)
Veterans should bring either their VA medical card or DD214 for Homeless Veterans Reintegration Program services.

General: For homeless men, women and emancipated minors. Children must be accompanied by a parent or guardian.

Services: Case management, employment assistance and veteran's employment services.

Horizon House

423-8909 : 1033 E. Washington St.

Hours: Monday–Friday (7:00 AM to 3:00 PM for all services); open 4:00 PM to 8:00 PM by appointment only or for employed persons, bring a paycheck stub for verification, Saturday 8:00 AM to 4:00 PM).

General: For homeless men, women and children of any age. Children must be accompanied by a parent or guardian.

Services: Restrooms/showers, laundry, local telephone access, mail pick up, case management,

MULTI-SERVICE CENTERS

job readiness training, mental health services, medical services, civil legal consultation and literacy assessments and tutoring. First-time visitors should arrive before opening.

Dream Center of Indiana

898-5673 : Call for assistance

Services: Outreach 3-5 nights/week (9:00 PM to 3:00 AM), case management, counseling, drug rehabilitation or recovery, education, food or meals, housing, medical aid, mentoring, referrals, job skills training, life skills, financial management training and transportation.

Tear Down the Walls Ministries

457-8974 : 1253 S. East St.

(DAT House)

Hours: Wednesday, Friday (10:00 AM to 2:00 PM); by appointment only: Monday, Tuesday, Thursday.

Services: Computer lab, counseling, case management, clothing, lunch, bible study and employment assistance.

For Age 24 and Under

Outreach, Inc.

951-8886 : 2822 E. New York St.

Hours: Thursday, Friday (2:00 PM to 4:00 PM)

Services: A clothing and hygiene product pantry, food pantry and laundry and shower facilities.

MULTI-SERVICE CENTERS

Restoring Lives West, Inc.

402-5101 : 709 S. Lynhurst Dr.

(Lynhurst Baptist Church Community Center)

Hours: Monday–Friday (9:00 AM to 2:00 PM); call for an appointment 24 hours/day.

Services: Clothing pantry, food pantry, employment assistance, counseling, case management and shower and laundry facilities.

FOR VICTIMS OF DOMESTIC VIOLENCE

Counseling

Family Service

634-6341 : 615 N. Alabama St., Suite 320

(English Foundation Building)

Hours: Monday–Thursday (8:30 AM to 8:00 PM), Friday
(8:30 AM to 5:00 PM)

General: Services offered in Spanish and English.

Services: Group and individual counseling for families
experiencing domestic violence, support groups,
8-week group program on how to recover from
the experience of domestic abuse for children
ages 3-17, anger management classes and
parent education classes.

Fees: Sliding scale fee applied per visit.

Legacy House

554-5272 : 2505 N. Arlington Ave.

(Lower level of the North Arlington Community Health Center)

Hours: Monday–Friday (8:00 AM to 5:00 PM)

General: For men, women and children who are victims
of violent crimes.

Services: Counseling, crisis intervention, mentoring and
support groups.

Fees: Free

FOR VICTIMS OF DOMESTIC VIOLENCE

Crisis

Adolescent and Adult Center of Hope 630-7646

Visit Wishard Hospital Emergency Room 24 hours/day for immediate care.

- General: For persons 16 years and older.
- Services: Medical care, forensic evidence collection, injury documentation and crisis intervention to victims of sexual assault and family violence immediately following an assault. Follow-up medical care and counseling services also.
- Fees: Financial assistance available based on need.

Indiana Coalition Against Domestic Violence Crisis Line 800-332-7385

- Services: 24 hour toll-free number that provides over-the-phone counseling and referral information.

Pediatric Center of Hope 274-5000

- General: Call 24 hours/day and ask for Pediatric Center of Hope nurse on call. For children 15 years and younger.
- Services: Medical care, forensic evidence collection, injury documentation and crisis intervention to victims of sexual assault and family violence immediately following an assault. Follow-up medical care and counseling services also.
- Fees: Financial assistance available based on individual needs assessment.

FOR VICTIMS OF DOMESTIC VIOLENCE

Emergency Shelter and Services

The Salvation Army Social Service Center
637-5551 : 540 N. Alabama St.

General: For victims of domestic violence: exclusively women and women with children. Intakes done 24 hours/day.

Required: Photo ID; must pass a drug test.

W.I.N.G.S. (Women In Need Growing Strong)
926-4357

Hours: Intakes done Monday–Friday (9:00 AM to 5:00 PM).

General: For victims of domestic violence: exclusively women with children. Call 24 hours/day for information. Number listed is for Connect2Help call center and call center staff will connect you to W.I.N.G.S. if you are eligible for services.

FOR VICTIMS OF DOMESTIC VIOLENCE

General Support

Fresh Start of Indiana

541-1655 : 7131 E. 46th St.

- Hours: Monday–Friday (9:00 AM to 5:00 PM); call ahead to determine eligibility.
- General: For victims of domestic violence, both men and women.
- Services: Court advocacy for domestic violence cases, delivery of household items such as clothing, furniture and groceries. Employment assistance including résumé writing, transportation assistance, basic computer and internet tutoring. Youth character-building sessions, mentoring relationships for adult victims, case management, parenting and financial management workshops and domestic violence awareness workshops.

The Julian Center

941-2200 : 2011 N. Meridian St.

- Hours: Monday–Thursday (8:30 AM to 5:00 PM), Friday (8:30 AM to 4:00 PM). Intakes done 24 hours/day, call for an appointment.
- General: For victims of domestic violence: exclusively women and women with children.
- Services: Mental health counseling, with an expertise in counseling for abuse and trauma related issues.
- Fees: Sliding scale fee applied per visit.

FOR VICTIMS OF DOMESTIC VIOLENCE

Law Enforcement Assistance

Indianapolis Metropolitan Police Department Victim Assistance
327-3331 : TTY 327-3315 : 50 N. Alabama St., Suite E324

Hours: Monday–Friday (8:00 AM to 4:00 PM)

Services: Crisis counseling, information and referral and assistance with filing Violent Crime Compensation forms. Information about the criminal justice system including, court procedures, the prosecutor's role and how to obtain protective orders.

Legal Services

Marion County Clerk's Office of Protective Order Intake
327-8577 : 200 E. Washington St., Court 21
(City-County Building)

Hours: Monday–Friday (8:00 AM to 3:00 PM)

Services: Protective orders to victims of domestic violence; walk in to file protective orders.

Fees: Free

VETERANS' ASSISTANCE

Please bring proof of veteran status to any of these locations (i.e., a VA medical card or DD214 military discharge form).

American Legion Service Department
916-3605/888-723-7999, option 3
575 N. Pennsylvania St., Room 325

Hours: Monday–Friday (7:30 AM to 4:00 PM)
Services: Power of attorney to assist with benefits claims.
Call ahead to schedule an appointment.
Fees: Free

HVAF of Indiana, Inc.
951-0688 : 964 N. Pennsylvania St.

General: For homeless or near homeless veterans of the military.
Services: Food, clothing, personal hygiene items, street outreach and housing.

Indianapolis Vet Center
988-1600 : 1481 W. 10th St., Building 6

Hours: Monday–Friday (8:00 AM to 4:30 PM); walk in or call to sign up for services.
General: For combat veterans only.
Services: Individual and group counseling for combat related mental health issues.
Fees: Free

Veterans' Suicide Hotline
800-273-TALK

Services: 24 hour toll-free number providing immediate crisis counseling.

VETERANS' ASSISTANCE

Richard L. Roudebush VA Medical Center
554-0000/888-878-6889 : 1481 W. 10th St.

Emergency Hours: 24 hours/day
Hours: Monday–Friday (8:00 AM to 4:30 PM); walk in to sign up for non-emergency services.
Services: 21-day detoxification center, domiciliary care (residential rehabilitation and low maintenance long-term healthcare), mental health and addictions counseling, obesity treatment and group therapy to quit smoking.
Fees: Financial assistance available to eligible low-income individuals.

Veterans' Benefits
916-3769/800-827-1000 : 575 N. Pennsylvania St., Rm. 324

Hours: Call ahead for assistance.
General: For homeless or near homeless veterans of the military.
Services: Veterans' claims assistance benefits, referrals for housing, employment, ex-offender re-entry and other resources.
Fees: Free

Veterans of Foreign Wars (VFW)
916-3629 : 575 N. Pennsylvania St., Room 374

Hours: Monday–Friday (8:00 AM to Noon and 1:00 PM to 4:00 PM); walk in or call for assistance.
General: For veterans and surviving spouses.
Services: Assistance filing for benefits.
Fees: Free

NEIGHBORHOOD COMMUNITY CENTERS

Brightwood Community Center
546-8200 : 2410 N. Station St.
www.brightwoodcc.org

CAFE - Community Alliance of the Far Eastside
890-3288 : 8902 E. 38th St.
www.cafeindy.org

CAGI - Community Action of Greater Indianapolis
396-1800 : 2445 N. Meridian St.
www.cagi-in.org

Christamore House Family & Community Center
635-1388 : 502 N. Tremont Ave.
www.christamorehouse.org

Concord Center Association
637-4376 : 1310 S. Meridian St.
www.concordindy.org

Eagle Creek Community Center, Salvation Army
299-4454 : 4400 N. High School Rd.

Edna Martin Christian Center
637-3776 : 1970 Caroline Ave.

NEIGHBORHOOD COMMUNITY CENTERS

Fay Biccard Glick Neighborhood Center

293-2600 : 2990 W. 71st St.

www.fbgcrookedcreek.org

Flanner House of Indianapolis

925-4231 : 2424 Dr. Martin Luther King St.

www.flannerhouse.com

Fletcher Place Community Center

636-3466 : 1637 E. Prospect St.

www.fletcherplacecc.org

Forest Manor Multi-Service Center

591-0198 : 5603 E. 38th St.

www.fmmsc.org

Fountain Square Salvation Army Corps Community Center

632-0156 : 1337 S. Shelby St.

corps.salvationarmyindiana.org/fountainsquare

Hawthorne Community Center

637-4312 : 70 N. Mount St.

www.hawthornecenter.org

NEIGHBORHOOD COMMUNITY CENTERS

John H. Boner Community Center
633-8210 : 2236 E. 10th St.
www.enn.org

La Plaza - Neighborhood Center
890-4396 : 8902 E. 38th St.

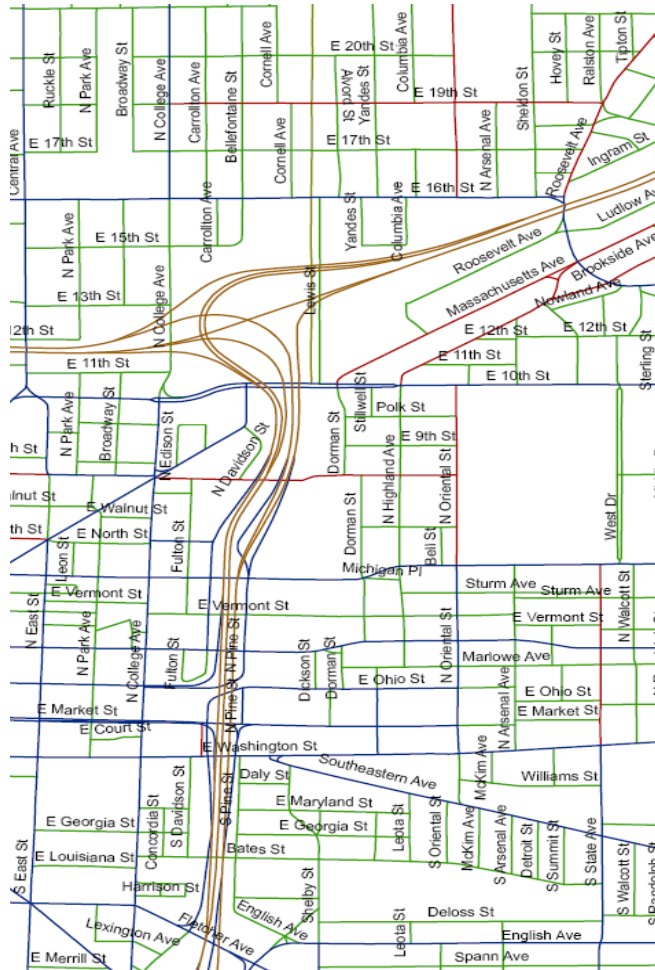
Mary Rigg Neighborhood Center
639-6106 : 1920 W. Morris St.
www.maryrigg.org

Martin Luther King, Jr. Community Center
923-4581 : 40 W. 40th St.
www.mlk-msc.org

Shepherd Community
375-0203 : 4107 E. Washington St.
www.shepardcommunity.org

Southeast Community Services
236-7400 : 901 S. Shelby St.
www.southeastcommunityservices.org

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