



**Agenda Item:** Indianapolis CES Policies & Procedures Review & Updates 2024, including Interim Coordinated Entry Prioritization Criteria.

**Overview:** The Indianapolis Coordinated Entry System (CES), in coordination with the City of Indianapolis and homeless service funders, developed the CES Policies & Procedures for providing housing and services to those persons experiencing homelessness or at risk of homelessness across Indianapolis. The goals of the CES Policies & Procedures are to:

- Establish community-wide expectations on the operations of the Coordinated Entry System within the community
- Ensure that the system is transparent to users and operators
- Establish a minimum set of standards and expectations in terms of the quality expected of CES stakeholders
- Make local priorities transparent to recipients and subrecipients of funds
- Create consistency and coordination between recipients' and subrecipients' projects within the Indianapolis CoC

**Revision Process:** As the CES Lead for IN-503, CHIP is responsible for maintaining and updating the CES Policies & Procedures, which are a required responsibility of each Lead Agency under the interim rule CRF 578.7(9). A formal review of the policies is needed for the CES to reflect the updated process, components, eligibility and other relevant policies for all program types and relevant funding streams in the Indianapolis CES.

**Summary of changes:**

- Addition of Interim Prioritization context, design, implementation, and schema (pg. 12-15)
- Addition of Vulnerability Tool Pilot (pg.15-16)
- Update of prioritization criteria for PSH (pg. 19) and Rapid Rehousing (pg. 21) using the Interim Prioritization.
- Addition of Homeless Preference Voucher Allocation (pg.20)
- Addition of Grant and Per Diem (TH) and Contract (ES) program pilots (pg. 25)
- Addition of Bridge Housing (pg. 30)
- Additional of CoC Ad Hoc Appeal Workgroup descriptions and roles for households that choose to appeal a CoC program exit (pg. 31)

**Description:** The summaries listed above represent the major additions or changes to the CES Policies & Procedures. The complete updated Coordinated Entry Policies and Procedures can be found [here](#).



**CES Leadership Workgroup Action Step:**

The CES Leadership Workgroup is being asked to approve updates to the CES Policies & Procedures. Once approved, the revisions will be sent to the Blueprint Council for approval and formal adoption. Approved 9/20/24.

**BluePrint Council Action Step:**

The BluePrint Council is being asked to approve updates to the CES Policies & Procedures. Once approved, the revisions will be added to the CoC website under the CES Knowledge base. Approved 10/25/24

**Questions:** Contact [ces@chipindy.org](mailto:ces@chipindy.org) for questions or additional information needed relating to the updates to the Coordinated Entry Policies & Procedures.